

8 Years of CMGGA

A COFFEE TABLE BOOK CELEBRATING 8
GLORIOUS YEARS OF THE CMGGA PROGRAM



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FOREWORD AND MESSAGES



Dr. Amit Agarwal IAS

Dr. Amit Agarwal (IAS)
Additional Principal Secretary
to the Chief Minister, Haryana
Project Director, CMGGA Program

It gives me immense pride to commemorate the convocation of the 7th Cohort of the Chief Minister’s Good Governance Associates (CMGGA) and celebrate the program’s collective wins thus far through the launch of this unique publication. Over the past 8 years and 7 cohorts, this program’s impact has directly brought about a visible change in the lives of Haryana’s citizens. Since its inception, the CMGGA Program emerged as a beacon of good governance, garnering widespread acclaim from various states, government stakeholders, and the youth. Each year has been instrumental in enhancing governance efficiency across every district of Haryana.

Nearly a decade has passed since the visionary idea of the Chief Minister’s Good Governance Associates program was conceived by the Union Minister, Housing & Urban Affairs & the former CM of Haryana, Sh. Manoharlal Khattar. Associates have actualized a palpable impact on the ground while facilitating a dialogue between the citizens, district administration and the Chief Minister’s Office.

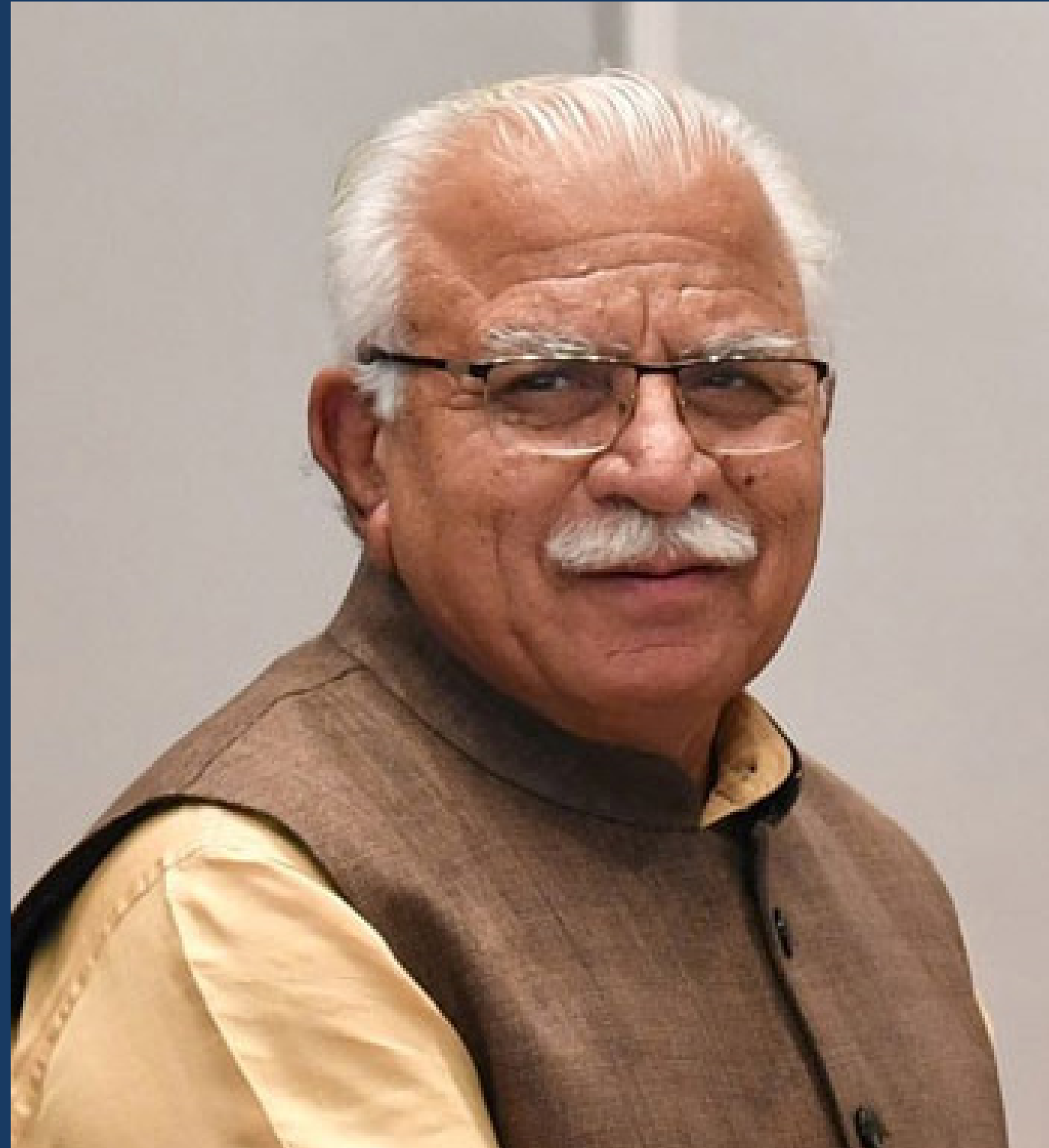
Over their tenures, associates catalysed the implementation of several flagship schemes and initiatives and introduced several innovative practices on their own in their respective districts with substantial support from respective Deputy Commissioners and Department heads. The impact extends beyond the program, with many alumni continuing to be actively involved in the development sector or with the government.

Over the past eight years, the Chief Minister’s Good Governance Associates (CMGGA) Program has become a vital catalyst for governance reform in Haryana. Launched in 2016 through a partnership between Samagra, Ashoka University and the Government of Haryana, the program has gained the trust of leadership to handle complex projects. Notable achievements include the Antyodaya Saral initiative, which won the President’s Award for Best e-Governance Initiative, and Saksham Haryana, which significantly improved the State’s national education rankings. The program also spearheaded the digital transformation of government offices through e-Office and enhanced grievance redressal via CM Window and Social Media Tracking, alongside advancing the outcomes of various other government schemes.

Nationally, CMGGA has established itself as the longest-running and one of the most sought-after governance centric fellowship. Celebrating the achievements of the 7th Cohort and reflecting on the journey of the CMGGA Program over the last eight years, I am beyond proud of what the CMGGA program has gone on to achieve and the catalytic role it has played in helping the Haryana State Government widen its impact. I take this opportunity to acknowledge the dedication, passion, and impact of our alumni, partners, funders and all those who have been part of this transformative initiative.

SH. MANOHAR LAL KHATTAR

Union Minister, Housing & Urban Affairs
The Former Hon'ble CM, Haryana



In 2014, when I assumed office as the Chief Minister of Haryana, I undertook a journey fueled by the belief in our state's immense potential for progress. It was a vision rooted in the idea that Haryana would emerge as a frontrunner in agriculture, industry, education, gender equality, cleanliness and digital services etc., thereby improving the quality of lives of the citizens of the state. Over the years, the Haryana State government has tirelessly worked towards this vision, striving to create a conducive environment for growth and development. The transformation that has taken place in Haryana, is a testament to the hard work and dedication of every individual who has contributed to our collective efforts.

A stellar enabler of our impact and the goal of transforming the governance landscape in Haryana, has been the one-of-its-kind Chief Minister's Good Governance Associates Program. Conceptualised in 2016, the initiative exemplifies our commitment to fostering efficiency in scheme and service delivery. Through this program, each year, a cohort of young socially-minded changemakers have had the opportunity to collaborate directly with the Haryana district administration to strengthen governance and improve citizens' lives. Resulting from a rigorous selection process, this symbiosis of young minds with the administration has been instrumental in driving positive change and ensuring that the intended benefits reach the last mile standing within the state.

I am immensely proud of the numerous projects initiated, undertaken and executed under this program till date. Over the past eight years, the CMGGA program has earned the trust of state leadership to bring fresh perspectives, strategic insights and creative solutions to manage

complex initiatives. Significant accomplishments include the Antyodaya Saral project, which received the President's Award for Best e-Governance Initiative, the exemplary work done with Beti Bachao Beti Padhao and Saksham Haryana to name a few. Additionally, the program played a vital role in the digital transformation of government offices with the e-Office initiative, enhanced grievance redressal through the CM Window and established crucial systems, processes and platforms that will continue to aid the government and advance its goals

The 2023-24 cohort focused on projects such as Jan Samwad, (expediting citizen grievance redressal) and Mukhya Mantri Parivar Utthan Yojana (aimed at ensuring efficient scheme linkage for the most vulnerable sections of our society), reflecting our commitment to improving the quality of life for all citizens. Additionally, initiatives like Amrit Sarovar and Playschools underscored our dedication to replenishing Haryana's ponds and fortifying early education infrastructure respectively across the state.

On this joyous occasion meant to commemorate the program and its various successes, I am overcome with a deep sense of gratitude and pride to see the results of my original vision come to fruition. Having created impact at scale, the CMGGA program emerges as a truly exemplary initiative that will continue to pave the way towards a better Haryana and a better India. Extending my best wishes to the graduating cohort and gratitude to the program alumni and supporters, I am humbled by the community of the intergenerational changemakers that we have created over the past eight years and hope that we will, together, continue to strive toward a better tomorrow.



PRAMATH RAJ SINHA

Founder & Trustee

SOMAK RAYCHAUDHURY

Vice Chancellor

Ashoka University

Eight years ago we embarked on a unique journey: a pioneering collaboration with the Government of Haryana that leverages the country's youth to create impact at scale within the state. Conceptualised in 2016, stemming from the vision of the Union Minister, Housing & Urban Affairs & the then Hon'ble Chief Minister of Haryana, Sh. Manohar Lal Khattar, the Chief Minister's Good Governance Associates Program was established to transform governance and improve the service delivery outcomes of the government schemes and initiatives.

Since the program inception, we have been handpicking socially minded changemakers to participate in this unique program. In the capacity of a knowledge partner to this program, Ashoka University has contributed to the academic training and impactful research orientation of the associates, equipping them to make tangible impact across the state. By working closely with the State and District administration, supplemented by a rich field-to-forum approach, our associates, over the years, have played an instrumental role in driving the flagship initiatives of the Haryana State Government. Through their innovative endeavours tailored to address local challenges, our associates have vividly demonstrated the potency of grassroots innovation. The ripple effects of their tireless efforts are unmistakable, reshaping the landscape of governance in Haryana and underscoring the importance of this unique public private collaboration.

As we reflect back on the past eight glorious years of the CMGGA program, we couldn't be more proud. In addition to creating a rich community of young professionals that continue to strive for social justice, the program has also enabled us a chance to contribute towards creating impact

at scale, something that is central to the university's commitment to public service and our idea of giving back to the community.

We are grateful to Sh. Manohar Lal Khattar for his novel idea, consequent establishment and exemplary leadership towards the CMGGA Program. His unwavering support and interest have continued to be the prime motivator for our Associates across cohorts. Our deep gratitude extends to the administration across the government of Haryana for onboarding this unique endeavour and believing in Ashoka University, enabling widespread meaningful impact across people's lives. We also extend heartfelt appreciation to our partner, Samagra and our donor partners across the years, for their constant support and contribution towards this program.

We are confident that each associate, having graduated from the CMGGA program, has unparalleled skills and experiences making them an asset in any endeavour they pursue. We commend you all, including the graduating cohort for your steadfast commitment and wish you all success in the future.



DR. RAKESH GUPTA

Additional Secretary to the President of India
The Former Additional Principal Secretary
to the Chief Minister, Haryana

It has been my privilege and pride to witness the journey of the Chief Minister's Good Governance Associates program from an idea to actualization, and now completing 8 impactful years while uplifting the face of governance in the state of Haryana. The program has been very fortunate to have the former Hon'ble Chief Minister, Haryana, Sh. Manohar Lal Khattar's unwavering support throughout its journey. Additionally, our partnership with Ashoka University has been instrumental in our success, demonstrating the impact of collaboration based on shared values and a commitment to good governance.

Reflecting from the first year of the CMGGA Program to the 7th batch graduating in 2024, it's clear how the associates have contributed to enhancing governance year on year across each of Haryana's diverse 22 districts. They have worked across multiple departments and supported district administrations in implementing numerous projects.

The at-scale positive impact achieved through this program is a result of the robust program structure and the strong working relationship between the State & District Administration and the associates. Having served Haryana

for nearly three decades, I take great pride in witnessing how Deputy Commissioners and other administrative officers embraced and supported the CMGGAs each year, helping them to bring fresh ideas and energy to transform the nature of citizen-government interactions across the state.

Over the years, many significant pilots and initiatives were led by the associates providing valuable support, thereby bringing a visible change to the lives of the citizens of the state. Reflecting back on the program's journey so far, there are many high points that come to mind, of which the initiatives of Antyodaya SARAL and Beti Bachao Beti Padhao are particularly exemplary and remain close to my heart.

The CMGGA Program in Haryana stands as an example for the entire country, showcasing the importance of good governance, the contributions of youth, and the effectiveness of innovative partnerships. It has demonstrated how such partnerships can be created, leveraged, and bear fruit, setting a benchmark for governance initiatives nationwide.



GAURAV GOEL

Founder & CEO, Samagra Governance

The Chief Minister's Good Governance Associates (CMGGA) Program has been a transformative initiative that has significantly impacted governance in Haryana. As the CEO of Samagra Governance, I have had the privilege of conceptualising, designing every micro detail and implementing the program over the years. Our journey with CMGGA has been both challenging and rewarding, underscoring the power of strategic vision, meticulous planning, and rigorous execution in driving meaningful change.

The CMGGA Program fosters good governance through the deployment of young professionals as Good Governance Associates across the state. These Associates work closely with district administrations to identify key governance challenges, design effective interventions, and ensure their successful implementation. A Program Team set up in the CM Office supports department headquarters in strategy design and CMGGAs in field-level implementation. The program's impact spans various domains such as education, healthcare, infrastructure, and citizen services.

A key aspect of the CMGGA Program is its strategic approach to governance. The program is structured around carefully designed modules that focus on critical areas requiring intervention. Each module is developed through rigorous research and stakeholder consultation, ensuring practical and sustainable solutions at the field level. Additionally, the program emphasises coaching,

mentoring, and professional development, equipping the Associates with the skills and knowledge necessary to drive these initiatives effectively.

CMGGAs have been instrumental in driving success stories in Haryana, such as Antyodaya Saral, Saksham Haryana, Swachh Bharat, and Amrit Sarovar. Their dedicated efforts have improved public service delivery, enhanced educational outcomes, promoted cleanliness, and rejuvenated water bodies across the state. The CMGGA Program's rigorous implementation, characterised by Associates' on-ground engagement with local communities, government officials, and stakeholders, ensures flawless execution and addresses immediate governance challenges. This hands-on approach builds the capacity of district administrations for sustained impact, translating visionary policies into tangible benefits for the people of Haryana.

The CMGGA Program exemplifies the potential of collaborative efforts in governance. By combining the energy of young professionals, the guidance of expert advisors, and the commitment of the government, the program has created an innovative and impactful model of good governance. CMGGA is a unique example of the government, social enterprises like Samagra, and academic institutions like Ashoka University coming together to drive impact.

मोहित, CMGGA 2016

(चीफ कॉर्डिनेटर CMGGA प्रोग्राम, चीफ फीडबैक ऑफिसर, CM हरियाणा)



CMGGA एक ऐसा प्रोग्राम है जो आपकी सोच, आपके विचार और आपके जीवन में आमूल-चूल परिवर्तन करने की ताकत रखता है। सरकार में रहकर सरकारी तरीके से इतर भी काम किया जा सकता है। और सरकार का हिस्सा न होकर भी सरकार से न्यूनतम लेकर अधिकतम दिया जा सकता है इसी परिपाटी और प्रक्रिया नाम ही cmgga है।

महज 1 साल के वक्त में कितना कुछ किया जा सकता है, कितना कुछ बेहतर हो सकता है और कितना कुछ बदल सकता है अगर यह देखना और महसूस करना हो तो जीवन में एक बार CMGGA जरूर बनना चाहिए। यह प्रोग्राम केवल एक मौका ही नहीं है बल्कि एक चुनौती भी है। उन तमाम नियम, कायदों और बंधनों में रहकर काम करने की जिनका बहाना बनाकर अक्सर सरकार में काम नहीं किए जाते हैं। अपनी सीमाओं को जानना और सही कामों के लिए उन सीमाओं के परे जाना यह cmgga होकर ही सीखा जा सकता है।

यह अपने आप में एक अनोखा प्रोग्राम है जिसमें असल समस्या को आप सीधे सुन भी सकते हैं और साथ ही साथ सीधे उसे उस व्यक्ति को बता भी सकते हैं जिसके पास उसका हल है। CMGGA दरअसल एक यात्रा है। ऐसी यात्रा जिसके खत्म होने पर आपको अपने जीवन की यात्रा का मकसद समझ आ जाता है।

और इस यात्रा का अनुभव आप जीवनभर नहीं भूल सकते यह अनुभव जीवन की यात्रा में बहुत काम आता है।

मेरा सौभाग्य रहा है कि मुझे भी इस यात्रा का हिस्सा बनने का मौका मिला था। और उस मौके के बाद पूरा जीवन ही एक अवसर बन गया है। बेहतर होने का, बेहतर करने का और अपने जीवन को लगाकर लोगों के जीवन को बेहतर बनाने का।

यह काफ़ी टेबल बुक इस यात्रा का अंश मात्र है पर मुझे पूरी उम्मीद है कि इस किताब के माध्यम से हम उन तमाम कहे अनकहे किस्से कहानियों की एक झलक लोगों को बता पाएंगे जिससे मिलकर CMGGA बना है।

कुछ लोगों के लिए यह काफ़ी टेबल बुक यादों के रूप में होगी और कुछ के लिए इस यात्रा के यात्रियों को जानने की पांडुलिपि के रूप में।

सभी के सार्थक प्रयासों के लिए आभार जिनके कारण CMGGA सफल और सार्थक हुआ। लेकिन एक शख्स के लिए आभार और धन्यवाद बहुत छोटे शब्द हैं। उनके लिए हृदय से अभिनंदन जिन्होंने इस यात्रा को हरी झंडी दिखाकर इसकी शुरुआत की और उस शख्स का नाम है माननीय मुख्यमंत्री श्री मनोहरलाल।

आने वाले जीवन की यात्रा मंगलमय हो इसी आशा और अपेक्षा के साथ।

अनेकों शुभकामनाएं और शुभेच्छा...!

ABOUT THE PROGRAM

In 2016, the Chief Minister's Good Governance Associates (CMGGA) Program was launched as a collaboration between Ashoka University, the Government of Haryana, and Samagra Governance. This unique initiative engages young professionals to work across 22 districts in the state, focusing on promoting transparency, efficiency, and citizen-centric service delivery of various government schemes and initiatives. The program aims to cultivate thought leaders with critical thinking and analytical skills through one year of fellowship experience. CMGGAs have facilitated reforms through consistent delivery across various sectors. The goal is a significant improvement in

the lives of citizens through on-ground sustainable impact and driving social change.

The strength of the CMGGA Program lies in its structure. This one-year program follows a field and forum approach. Associates spend six to eight weeks in the field in their respective districts, followed by a forum at the Ashoka University campus to collate findings, brainstorm solutions, and prepare recommendations for the Chief Minister's Office.



In the last 7 years, the CMGGA program has established itself as an important and effective catalyst within the Government of Haryana, gaining the trust of the leadership to take on large and complex workpieces. The CMGGA program has played a pivotal role in several flagship programs over the years including, but not limited to:

01

Antyodaya Saral - won the President's Award for best e-governance initiative in India.

02

Saksham Haryana - helped in improving learning outcomes for government school students and improved Haryana's national rankings from bottom-10 to top-5 among all states and UTs in India.

03

e-Office - helped the HQ and district government offices in moving to online functioning, improving efficiency and saving paper.

04

Effective implementation of CM Window and Social Media Grievance Tracking in the state.

Nationally, CMGGA has also established itself as the longest-running and the most sought-after government fellowship during its tenure.



The CMGGA Program was envisioned to leverage youth's energy, creativity, and skills to address state priorities and promote good governance. The impact of the program is evident as associates create momentum for new ideas and act as a channel for genuine feedback between district administrations and the Chief Minister's Office. They have identified best practices and monitored scheme progress on the ground.

As an academic partner, Ashoka University equips students with critical thinking, effective communication, and an understanding of multiple perspectives. It provides a platform for research, enabling associates to pursue big ideas and make discoveries that enrich the world with innovations and insights into creating social impact. The CMGGA Program team supports the associates, allowing

them to analyse problem areas and generate evidence-based recommendations. The synergies built between research, learning, and in-depth discussions through the CMGGA platform will undoubtedly prepare them to excel in the future.

ROLE OF A CMGGA

THE ROLE OF A CMGGA IN DRIVING IMPACT ON THE GROUND

The Chief Minister's Good Governance Associates (CMGGAs) program in Haryana empowers young professionals to drive impactful governance initiatives across the state. CMGGAs work closely with their respective Deputy Commissioners for a one-year period, representing the Chief Minister's Office. Since its inception in 2016, the program has seen associates engage in numerous high-impact projects aimed at improving governance and public service delivery.

As catalysts within the system, CMGGAs facilitate coordination and close collaboration with the

administration. They create incentives and foster champions within the system to promote good governance. This involves managing stakeholders, strategic planning, and problem-solving to address various administrative challenges. By driving review and monitoring processes, CMGGAs help in swiftly resolving issues in government schemes, ensuring a targeted and outcome-oriented approach. Regular touchpoints with all stakeholders are established, which helps maintain focus and drive efficiency in project implementation.



CMGGAs also conduct extensive field visits to diagnose on-ground challenges and assess the effectiveness of schemes. These visits provide valuable insights into the practical issues faced by beneficiaries and the administration. Acting as a feedback loop, CMGGAs relay critical information to district leadership, helping to rectify challenges and enhance the efficacy of governance initiatives.

A key aspect of the CMGGA program is its strong focus on outcome orientation. By emphasizing measurable results and tangible impacts, the program ensures that governance interventions are effective and sustainable. Through their efforts, CMGGAs contribute significantly to building a transparent, accountable, and efficient governance system in Haryana.

Their work not only impacts immediate project outcomes but also strengthens the overall governance framework, ensuring sustainable and long-term improvements in public service delivery. This outcome-oriented approach aligns with the broader goals of the program, which spans across 11 Sustainable Development Goals, driving holistic and inclusive development in the state.



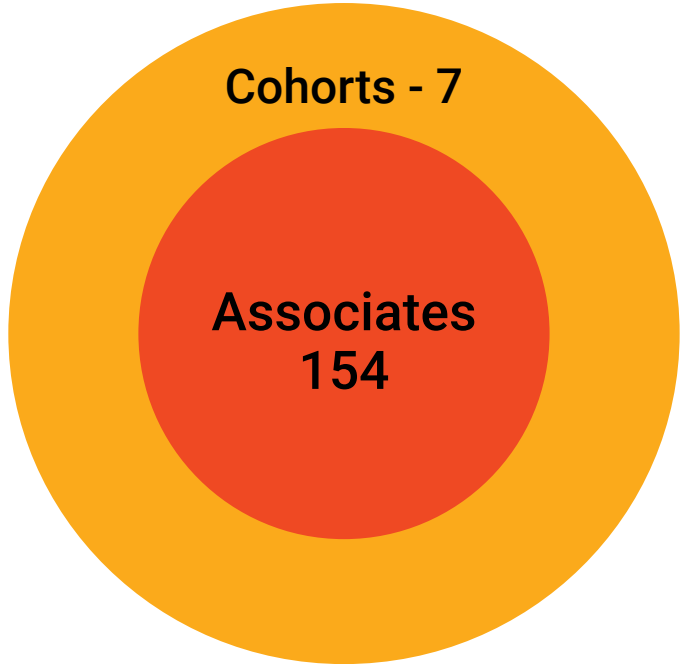
IMPACT AT A GLANCE

In the quest for a more equitable, prosperous, and sustainable world, the impact of effective governance cannot be overstated. The Chief Minister's Good Governance Associates Program, which nurtures skilled youth leadership and fosters context-oriented strategic decision making, stands as a component of

this transformative process. This section highlights the tangible outcomes of the program and scheme alignment with the various Sustainable Development Goals (SDGs), illustrating how empowered youth drives concrete, positive changes across Haryana's development initiatives.



IMPACT AT A GLANCE



NUMBER OF MAJOR GOVERNMENT INITIATIVES SUPPORTED

+20

NUMBER OF INNOVATIVE PILOTS UNDERTAKEN

+50

NUMBER OF SDGS ALIGNED

11 out of 17



-The Mukhya Mantri Parivar Uthan Yojana



-Home delivery of essential supplies via the **Public Distribution System** during the Covid 19 pandemic



-NIROGI Haryana initiative
-SEHAT program
-Anemia Mukht Bharat Abhiyan
-National Program for Control of Blindness and Visual Impairment (NPCBVI)



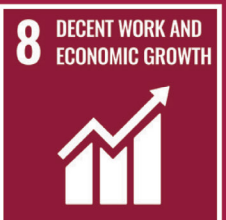
-Saksham Haryana
-e-Adhigam
-Dual Desks
-Model Playschools



-Beti Bachao Beti Padhao
-One Stop Centres (OSCs)



-Swacch Survekshan initiative



-Haryana Kaushal Rozgar Nigam
-Saksham Haryana's Skills & Employment initiative



-Amrit Sarovar initiative
-Amrit+
-Amrit++



-A collaborative initiative of the **Government of Haryana, Ashoka University, and Samagra Governance.**
-Supported by a range of partners including **Hero Motocorp, Pernod Ricard India Foundation, CISCO, Reliance Foundation** and more



NIROGI Haryana initiative, aimed at early identification and treatment of non-communicable diseases in the Antyodaya population significantly increased screening rates, impacting 400,000 citizens. Through the SEHAT program, CMGGAs ensured 100% screening of students in grades 1-12 for several conditions by facilitating regular, data-backed reviews. Anemia Mukt Bharat Abhiyan and National Program for Control of Blindness and Visual Impairment (NPCBVI) undertaken in various districts to link the diagnosed population with adequate treatment.



The home delivery of essential supplies via the Public Distribution System and through popular apps- to ensure that citizens had access to vital sustenance during the Covid 19 pandemic



The Beti Bachao Beti Padhao initiative has intensified efforts to safeguard the girl child and combat gender bias, resulting in a significant rise in the sex ratio from 830 in 2011 to 922 in 2020 One Stop Centres (OSCs) established across all districts to offer support, free legal advice, financial aid, alongside shelter and more to women facing abuse. Despite COVID-19 hurdles, all 22 OSCs remain operational, assisting over 15,000 women and earning acclaim from local and national media. Furthermore, the Government of Haryana's proactive approach to preventing workplace sexual harassment includes the establishment of over 1000 Internal Complaints Committees (ICCs) and Local Complaints Committees (LCCs), covering 9,000+ women employees.

SUSTAINABLE DEVELOPMENT GOALS



The Haryana Kaushal Rozgar Nigam ensures fair hiring of contractual manpower for government departments, benefiting 150,000 individuals. Saksham Haryana's Skills & Employment initiative analyzes district industrial profiles to align ITI trades with industry needs. By fostering partnerships and sensitizing stakeholders, it bridges the gap between skills and employment opportunities, driving economic growth in the state.



The Government of Haryana's Swacch Survekshan initiative has significantly elevated cleanliness standards across its urban local bodies (ULBs). Recognized as India's 2nd Best State with under 100 ULBs in 2020, up from 10th in 2015, Haryana has seen four cities enter the top 100 list, compared to just two in 2015. Notably, Charkhi Dadri earned the 1st rank as the Fastest Mover City in the North Zone, while Karnal and Rohtak's municipal corporations achieved 3-star and 1-star ratings in the Garbage Free Cities assessment, respectively



The Government of Haryana's Amrit Sarovar initiative focuses on restoring and enhancing ponds across the state. Under the Amrit phase, 2,177 ponds have been successfully restored. In the subsequent phases, known as Amrit+ and Amrit++, 309 and 132 ponds, respectively, have been constructed with an emphasis on beautification and community sustainability. Additionally, 110 ponds under Amrit++ have been monetized to generate income, further promoting sustainability and climate resilience in the region.



The CMGGA program exemplifies the essence of partnership, representing a collaborative effort between the Government of Haryana, Ashoka University, and Samagra Governance. This ethos extends into achieving outcomes, with implementation partners such as Pratham and Rocket Learning in education, and the Digital Haryana Cell for citizen service delivery, among others. Moreover, the program's funding is facilitated through partnerships with organizations like Hero Motocorp, Pernod Ricard India Foundation, CISCO, and others, highlighting the significance of collaborative financing in driving sustainable development goals.



Saksham Haryana initiative ensured that 80% of government school students in Classes 3-8 achieved grade-level competency. The e-Adhigam program facilitated personalized adaptive tech based learning through the distribution of tablets to 500,000 senior secondary students and teachers. Laying emphasis on classroom infrastructure improvement, Dual Desks were provided to create a comfortable and conducive learning environment for students. Model Playschools were developed and efforts deployed to address infrastructure gaps across all 4000 playschools to underscore the Government's commitment towards providing quality early childhood education



The Mukhya Mantri Parivar Uthan Yojana - an impactful scheme aimed to connect over 45,500 families to vital benefits, including loans for entrepreneurship to foster self-reliance and economic growth.



Families Uplifted

45,000+ (Targeted)



Strengthening Public Distribution System

Home delivery of essential supplies during Covid 19 pandemic



NIROGI Haryana

Early identification and treatment of non-communicable diseases
in Antyodaya Population

400,000 citizens screened

SEHAT Program

for Students in Grades 1-12

100% screening for various conditions

Anemia Mukh Bharat Abhiyan & NPCBVI

Linking diagnosed population with treatment

4 QUALITY EDUCATION



Saksham Haryana

Improve learning outcomes through targeted interventions among Government School Students (Classes 3-8)

80% of students achieved grade-level competency

e-Adhigam

Personalized learning with technology for Senior Secondary Students and Teachers

500,000 tablets distributed

Dual Desks Initiative

Enhanced classroom infrastructure for better learning environment

Desks provided

Model Playschools

Upgraded infrastructure in playschools

4,000 playschools addressed

5 GENDER EQUALITY



Beti Bachao Beti Padhao

Improved sex ratio and combatted gender bias

Rise in sex ratio from 830 (2011) to 922 (2020)

One Stop Centres (OSCs)

Comprehensive support services for women

**22 OSCs operational across all districts
over 15,000 women assisted**

Internal Complaints Committees (ICCs) & Local Complaints Committees (LCCs)

Prevention of workplace sexual harassment

**Over 1,000 ICCs & LCCs established
Covering 9,000+ women employees"**

6 CLEAN WATER
AND SANITATION



National Ranking

10th (2015) to 2nd (2020)

(among states with less than 100 ULBs)

Top 100 Cities

2 cities (2015) to 4 cities (2020)

Fastest Mover City (North Zone)

Charkhi Dadri

Garbage Free Cities Assessment

Karnal Municipal Corporation

1-Star Rating

Rohtak Municipal Corporation

3-Star Rating

8 DECENT WORK AND
ECONOMIC GROWTH



Haryana Kaushal Rozgar Nigam

Fair hiring of contractual government manpower

150,000+ individuals

Saksham Haryana: Skills & Employment

Aligning skills with industry needs



Amrit

2,177 Ponds Restored

Amrit+

309 Ponds Constructed and beautified

Amrit++ (Construction)

132 Ponds - Construction & Community Sustainability

Amrit++ (Monetized)

309 Ponds - Construction, Community Sustainability & Income Generation



Collaborative Efforts

**Government of Haryana
Ashoka University
Samagra Governance**

Supported by

**Hero Motocorp
Pernod Ricard India Foundation
CISCO
Reliance Foundation
and more**

GOVERNMENT ENGAGEMENT: KEY ACHIEVEMENTS

DRIVING IMPACT ON THE GROUND

The CMGGA program unites passionate and capable individuals, providing them with the expertise and resources necessary to translate visionary policies into impactful actions. Over the past 8 years, CMGG associates have been working at the forefront of government scheme implementation transforming governance across the state of Haryana. These ambassadors of the CM's vision have acted as true catalytic forces driving momentum and facilitating collaboration to mobilise the government machinery effectively. With roles spanning, but not limited to on-ground diagnostics, conducting gap analysis, designing systems, processes and mechanisms for effective review & monitoring etc., the program associates further the goals

of the government of Haryana, while driving the CM's other priority areas.

Across the course of its journey, the program has supported at least 20 major government initiatives and over 50 pilot projects, helping accomplish at least 12 out of the 17 SDGs for the Government of Haryana. This section shines light on some of the exemplary government modules that the program has supported to strengthen social justice. From local communities to State-wide platforms, the CMGGA program has not just influenced policies - it has delivered real, transformative results.



EDUCATION

SAKSHAM HARYANA

Saksham Haryana is a transformative initiative aimed at ensuring that at least 80% of government school students in classes 3-8 achieve grade-level competency in Hindi, Maths, Environmental Studies (EVS), Science, and

Social Science. Since its launch, the program has shown remarkable progress, with 86% of students in classes 3, 5, and 7 achieving grade-level competency in Hindi and Maths by 2019, up from 46% in 2017. The success of Saksham

Ghoshna 1.0 spurred an ambitious expansion in scope and grade-subject combinations in Ghoshna 2.0. By February 2020, over 115 blocks were declared Saksham for grades 3 and 4, over 90 blocks for grade 5, over 60 blocks for grades 6 and 8, and over 40 blocks for grade 7. This consistent progress has led to significant increases in board pass percentages, with class 10 rates rising to 65% and class 12 rates to 80% in 2022 from the 30% and 53% respectively in 2015.

The NITI Aayog has recognized Saksham Haryana for its systematic education transformation efforts. During the COVID-19 pandemic, CMGGAs played a crucial role in maintaining continuous learning through initiatives like Ghar Se Padhao, which reached over 80% of students via WhatsApp, SMS, and TV. Weekly quizzes saw over 70% participation, and programs like Shiksha Mitra registered over 13 lakh students. Additionally, career counseling efforts reached 75% of students, and over 80% of teachers completed online training.

Saksham Haryana's holistic approach and introduction of third-party evaluations have set a successful model for other states to replicate. The initiative has driven improvements across classrooms, schools, blocks, districts, and the state, motivating all stakeholders to enhance the quality of education and operational efficiency.

CMGGAs have played a major role in the successful execution of the Saksham Haryana program through driving multi-level review and monitoring, on-ground diagnostics and by conducting rounds of Saksham Ghoshna assessments.



EDUCATION

PLAYWAY SCHOOLS - TRANSFORMING EARLY CHILDHOOD EDUCATION

The Playway Schools initiative, launched under the Hon'ble Chief Minister of Haryana's announcement 69(i), exemplifies the transformative power of the Chief Minister's Good Governance Associates (CMGGA) Program. This ambitious

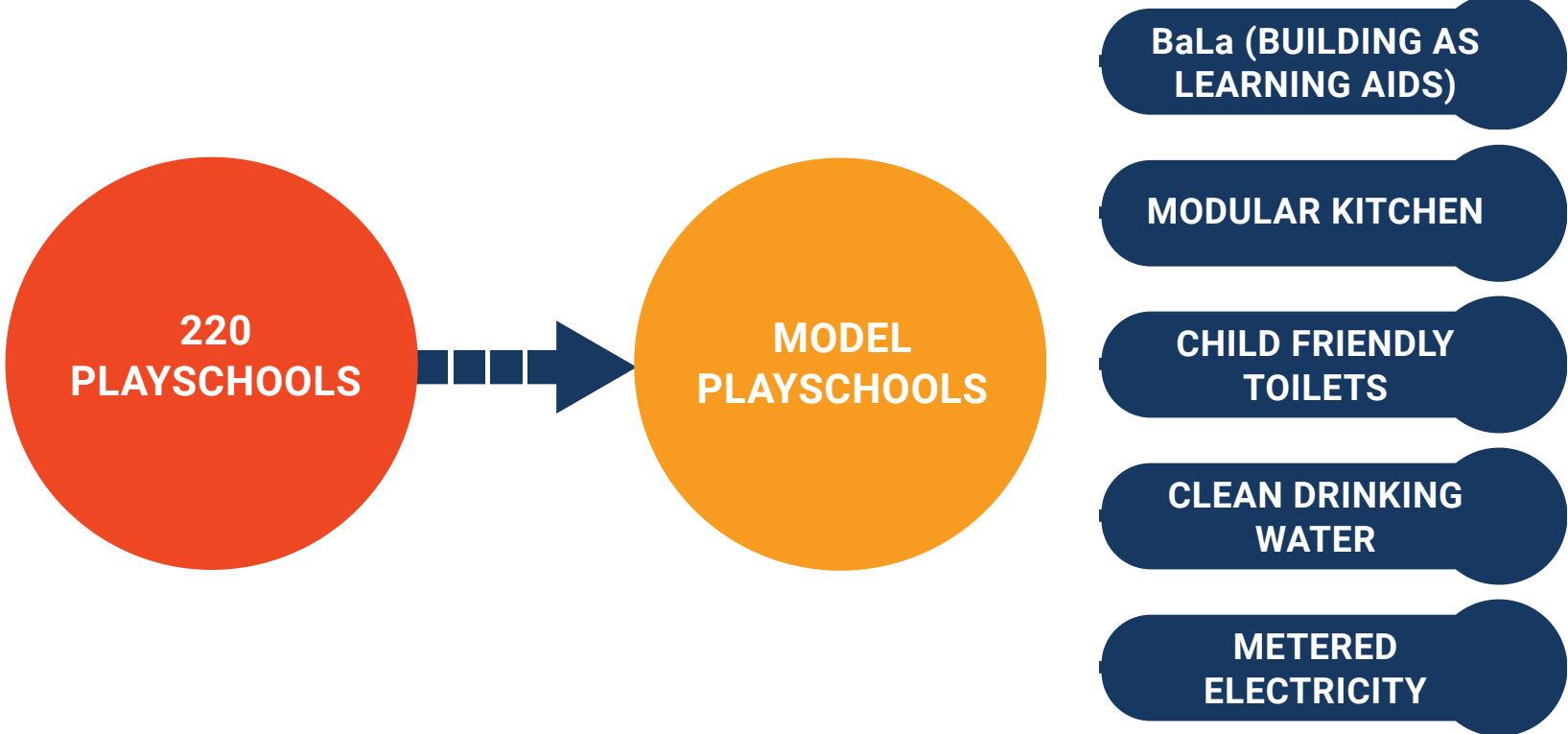
project aimed to upgrade 4,000 Anganwadi Centres into Playway Schools, equipping them with enhanced learning materials, pre-school education kits, and training for Anganwadi Workers.



The CMGGA team played a crucial role in this initiative, establishing District Level ECCE Committees (DLECs) for inter-Departmental coordination in infrastructure upgradation in all 22 Districts and driving implementation on ground for the execution of Model Playschools. By collaborating closely with district administrations, the Associates ensured effective implementation and continuous improvement. Their efforts were pivotal in upgrading over 220 of these Playway Schools into Model Playschools, complete with BaLA (Building as Learning Aids) features, modular kitchens, and child-friendly toilets. They also ensured the provision of metered electricity

and clean drinking water, creating a safe and healthy environment for children.

Through the support of village Sarpanches, CSR funds, and other sources, the CMGGA program helped turn this visionary project into a reality. This initiative now stands as a testament to the CMGGA's commitment to enhancing early childhood education and setting new standards for quality learning experiences across Haryana.







SERVICE DELIVERY

ANTYODAYA SARAL

Antyodaya Saral, a groundbreaking initiative, ensures citizens receive time-bound access and delivery of over 550 government schemes and services through a unified platform, available both online and offline. Since its inception in 2017, more than 3.5 crore applications have been processed through Antyodaya Saral, which now handles over 5 lakh applications each month.

The platform has evolved from offering 53 services in 2017 to over 550, in 2020, significantly simplifying the process for Haryana's citizens. Enhancing user convenience, more than 20 lakh SMS notifications have been sent for application tracking, and over 1 lakh calls have been handled by the dedicated call center.

The platform's success is reflected in its high average citizen feedback score of 4.3 out of 5. Continuous improvements ensure the quality, ease, and speed of processing applications remain high for both officials and users.

Antyodaya Saral's scale and efficiency are unparalleled in most parts of the country, earning it multiple e-governance awards. These include the Most Innovative Citizen Engagement Award at the Digital India Conclave (August 2018), the Indian Express Digital Leader Award (November 2018), the Award for Excellence under the Project Category at CSI Nihilent e-Governance Awards (May 2019), the GOLD award at the 23rd

National Conference on e-Governance (2019-20), the Platinum Award for Excellence in e-Governance by the Hon'ble President of India (December 2020), and the Good Governance Award by the Hon'ble CM of Haryana (December 2020).

Through Antyodaya Saral, Haryana has set a benchmark in transparency and efficiency in government service delivery, significantly enhancing the ease of access to essential services for its citizens. CMGGAs have supported this initiative through intensive feedback collection, review and monitoring and inter-Departmental coordination.

Haryana first state to provide 400 services from one platform

TRIBUNE NEWS SERVICE

CHANDIGARH, OCTOBER 1

Haryana has become the first state to provide more than 400 services and schemes on a single platform and across all citizen touchpoints, including district head quarters, subdivision and tehsil-level centres.

Impressed with this achievement of the state, there is increasing interest in the Antyodaya Saral model in multiple states across the country.

This was informed at a meeting of the Chief Minister's Good Governance Associates held under the chairmanship of Chief Minister Manohar Lal Khattar here on Sunday.

The Chief Minister said

The schemes and services were on one online platform with five features, including online application, online status tracking, proactive status SMSes, review dashboard and notifications to officials.

these were online facility centres that had been established to reduce departmental walk-ins.

The aim is to deliver all services and schemes to the people under one roof so that they may not have to visit different departments for different works. Everything will be online so that people can also check the status of their applications. It was informed that these schemes and services were on one online platform with five features,

including online application, online status tracking, proactive status SMSes, review dashboard and notifications to officials.

As many as 79 kendras out of a total of 115 are already operational and the remaining will be ready by the year-end.

Some innovative measures have been adopted to further streamline the service delivery experience of citizens. In this direction, soft skills training was imparted to

operators to improve citizen-operator interaction and awareness camps were organised with sarpanches to increase awareness about Antyodaya Bhawan.

Saksham Haryana was also discussed at the meeting. It was informed that 18 blocks have been declared Saksham after four rounds and 16 are nearing Saksham. A target has been set to bring 80 per cent children to grade-level competency in Hindi and maths by 2019.

Under the Rural Works Monitoring System, it was informed that e-Governance Puraskars would be given to three gram panchayats each at the district and state levels. These awards would be given on Good Governance Day on December 25.





ANTYODAYA SARAL

4.3/5

★ ★ ★ ★ ★

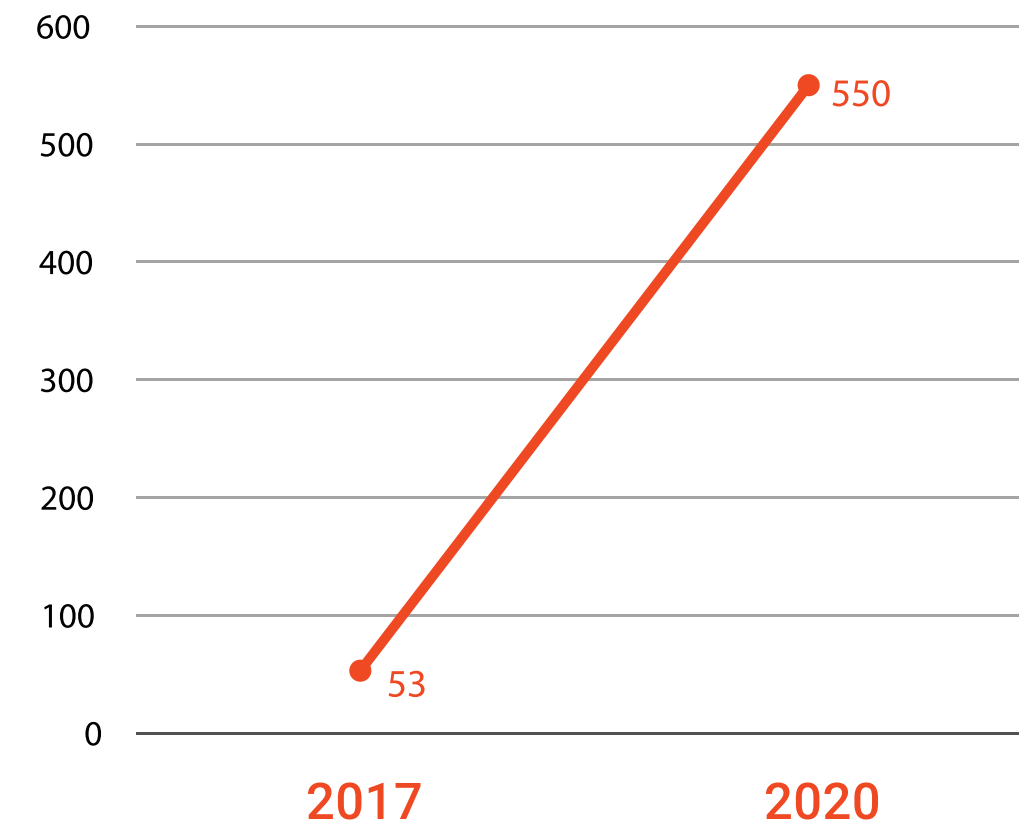
AVERAGE CITIZENS
FEEDBACK

2017

✓ 3.5 CRORE
APPLICATIONS
PROCESSED

✓ 5 LAKH
APPLICATIONS
PER MONTH
HANDLED

Antyodaya SARAL - Number of Services



GENDER

ONE STOP CENTRES & WOMEN SAFETY

The One Stop Centres (OSCs) in Haryana have been established to provide comprehensive support to women facing physical, emotional, or financial abuse. These centers, available 24/7 in all districts, offer free legal, psychological, and financial assistance, as well as free food

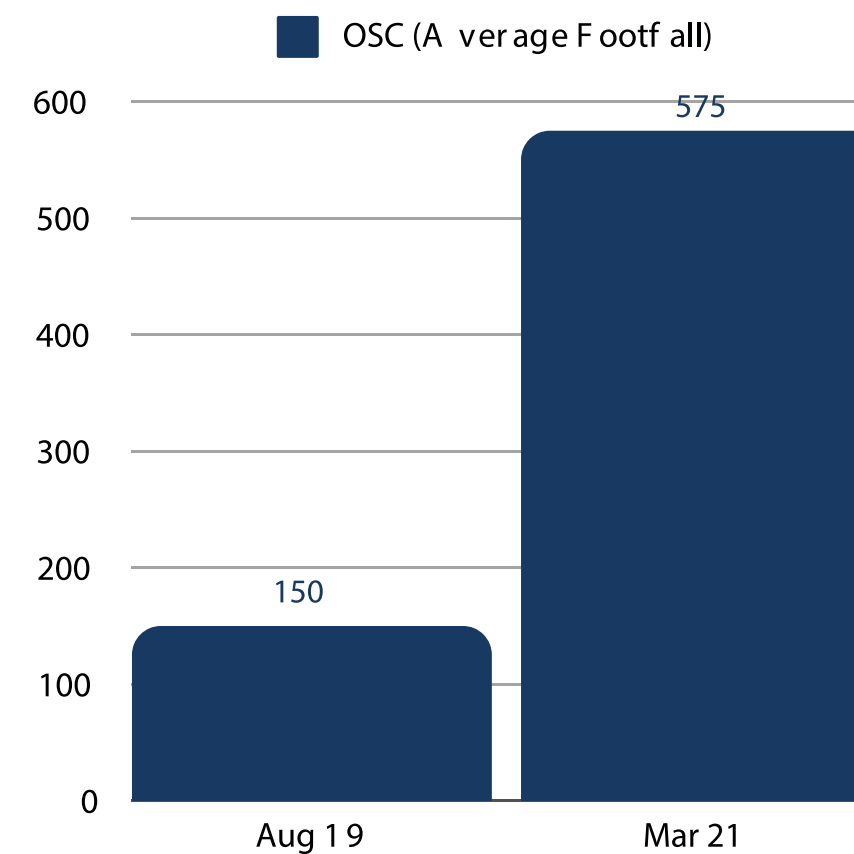
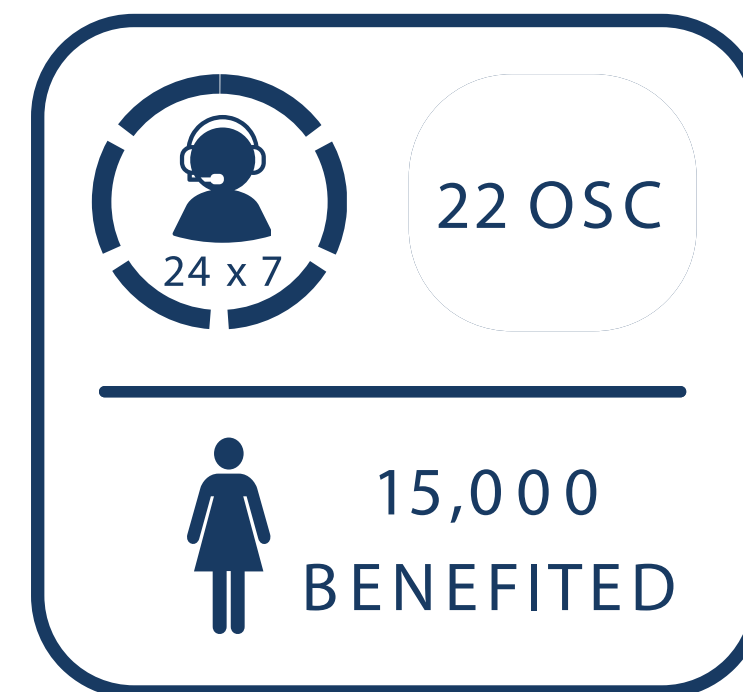
and shelter. Despite the challenges posed by the COVID-19 pandemic, all 22 OSCs continue to operate effectively around the clock. Over 15,000 women have benefitted from the services provided by OSCs in Haryana. The average footfall at these centers has significantly increased, rising

to over 575 in March 2021 from less than 150 before August 2019. In addition, more than 90% of missing facilities and staff vacancies have been addressed within a year.

Haryana's efforts with the OSCs have garnered recognition in both local and national media, as well as on social media

platforms managed by the Union Ministry of Women and Child Development, the Union WCD Minister, and the Haryana Chief Minister's Office. These centers have become a vital resource for women in need, ensuring they have access to essential support and services in times of crisis.





GENDER

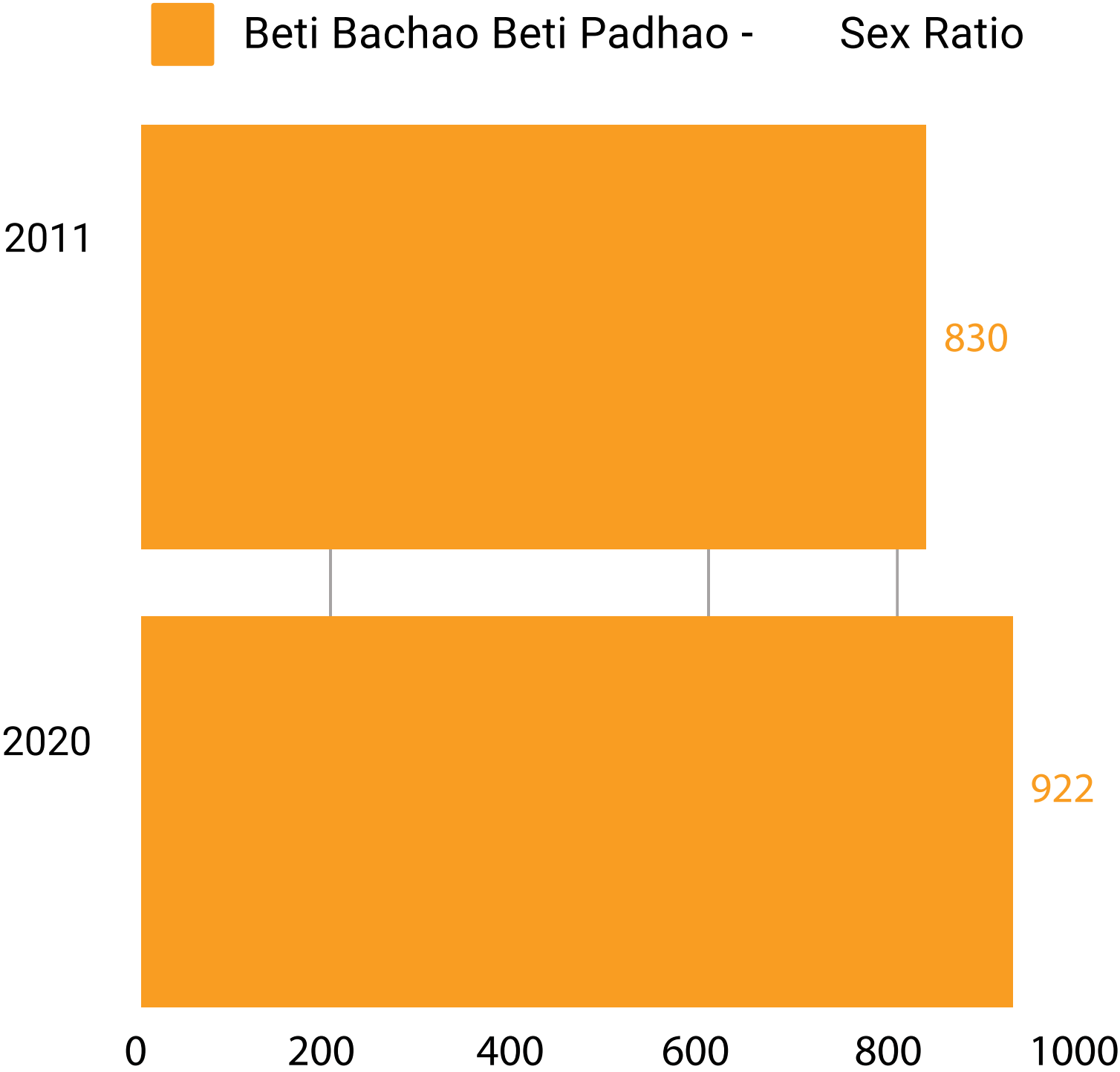
BETI BACHAO BETI PADHAO

Beti Bachao Beti Padhao scheme is to celebrate the girl child and enable her education, largely aimed towards improving the women-to-men sex ratio in the state and ensuring survival, protection and access to quality education for

girls in Haryana. The campaign is of special relevance to the state of Haryana as it was launched in Panipat in 2015 by the Prime Minister of India, Sh. Narendra Modi.



Driven by the assistance from the CMGG associates, this initiative has yielded a significant impact in Haryana. The Sex Ratio has increased in the state from 830 in 2011 to 922 in 2020. All aspects of this ambitious scheme, law enforcement, review, monitoring, awareness and mindset change, have been implemented in mission mode in Haryana. This has led to a perception change for the Haryana state government in national and international media and recognition from the Hon'ble Prime Minister.







CLIMATE ACTION

AMRIT SAROVAR

The Amrit Sarovar scheme, a Government of India initiative, focuses on restoring 75 ponds in each district of India. The CMGGA team was instrumental in implementing this scheme in Haryana, achieving the restoration of 1,650 ponds 45 days ahead of the national deadline of August 15,

2023. This effort significantly boosted the state's surface and groundwater levels, with the water holding capacity of the restored Amrit Sarovars increasing by over 1,700 crore liters.

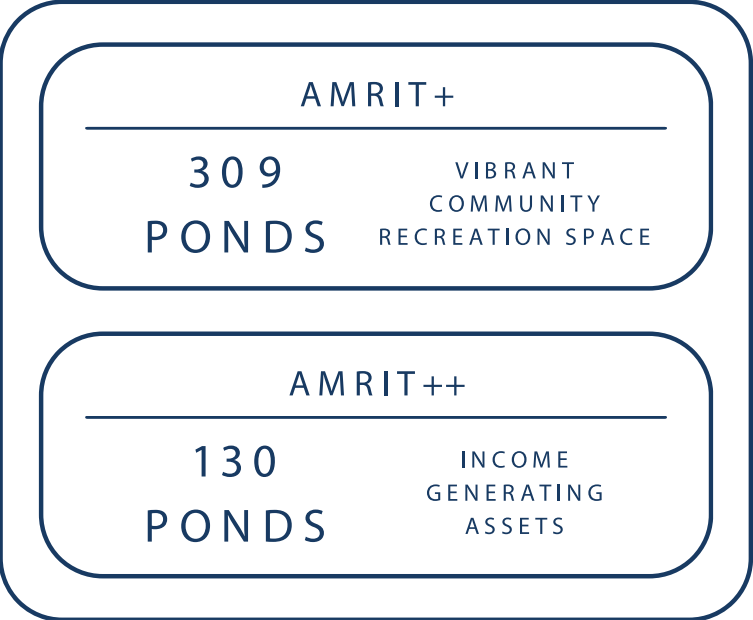
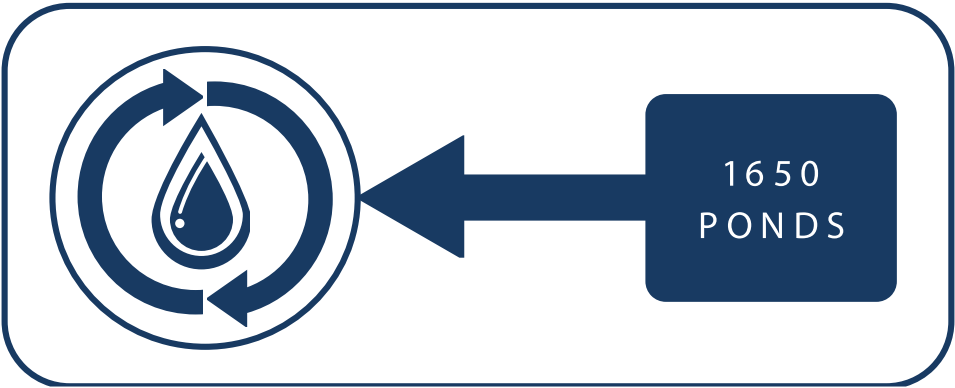


In July 2023, the CMGGA team introduced the innovative concepts of Amrit+ and Amrit++, which were launched by the Hon'ble Chief Minister. These initiatives are now well embedded in the system and have received widespread appreciation from the community. The Amrit+ initiative transformed 309 completed ponds into vibrant community recreation spaces. These areas have become central to village life, offering facilities for morning and evening walks, cycling, and various recreational activities, fostering increased community engagement with over 600 events held.

The Amrit++ initiative further enhanced the scheme's impact by converting 130 ponds into income-generating assets. This has significantly increased the income of the respective

panchayats, with financial benefits ranging from an average of Rs. 2,00,000 to a maximum of Rs. 15,00,000, as seen in an Amrit++ pond in Nuh.

As of March 2024, more than 2,100 Amrit Sarovars have been rejuvenated across Haryana. The comprehensive approach of the CMGGA program ensures that the benefits of the Amrit Sarovar scheme extend beyond environmental restoration, driving community engagement and economic growth. The successful implementation of these innovative concepts by the CMGGA team stands as a testament to the power of collaborative governance in fostering sustainable development and improving the quality of life for Haryana's residents.







SYSTEMS IMPROVEMENT

E-OFFICE

The eOffice initiative, a Digital File Processing System, aims to enhance transparency, accountability, and efficiency in Haryana's government offices through the adoption of electronic file management. Since its implementation, over 95% of state headquarters and district headquarters offices

have transitioned to digital processing. This includes more than 100 offices at the state headquarters, such as those of the Chief Minister, Chief Secretary, and Finance Department, as well as various boards, corporations, and PSUs. Additionally, over 800 district offices, including all

District Collector offices, are now utilizing eOffice. More than 25,000 government employees have been trained and become active users of the system, collectively creating over 1 lakh eFiles and generating over 5 lakh eReceipts, which have been circulated digitally more than 25 lakh times.

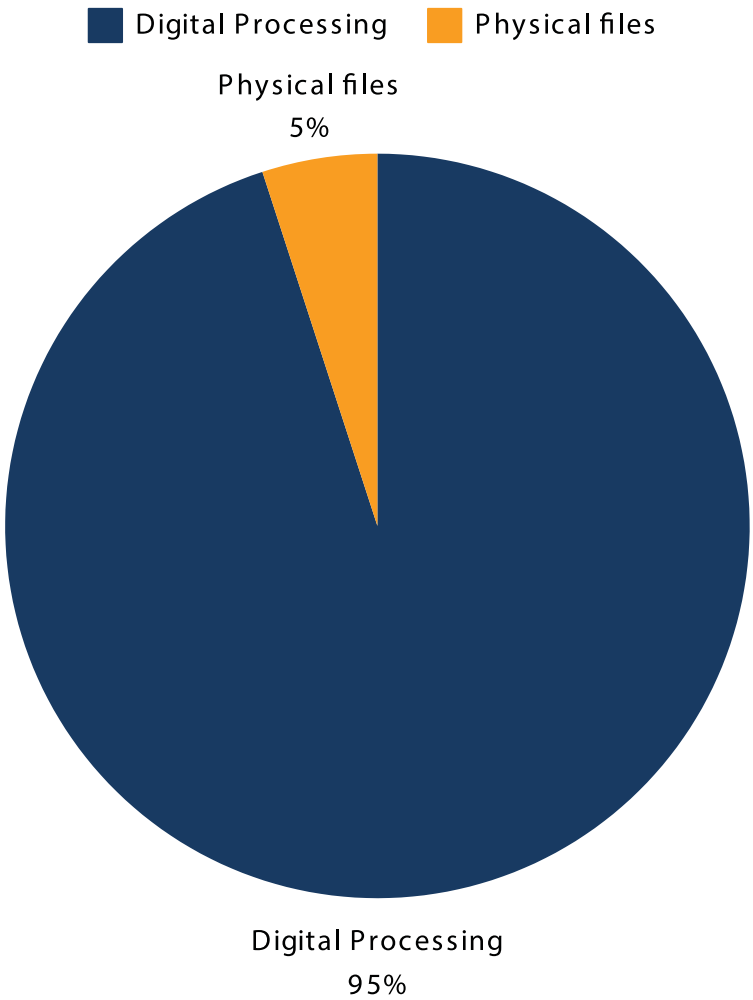
The successful integration of eOffice has facilitated improved file management, knowledge management, and Management Information Systems (MIS), significantly benefiting government employees by simplifying performance monitoring and review processes. For citizens, this shift promises long-term benefits through enhanced service delivery. The electronic file system is a crucial enabler of good governance, promoting efficiency, data integrity, security, transparency, accountability, and innovation.

Research underscores the inefficiencies and lack of transparency associated with traditional physical file

processing systems. In contrast to most private sector organizations, where digital systems are more common, physical file systems in government offices involve significant delays and risks. An average document is photocopied 19 times, 5% of files are lost or misplaced, and it takes an average of 18 minutes to search for a physical document. Paper files double in volume every 3.5 years, and a physical letter typically passes through 41 steps before being addressed. In Haryana, about 5 lakh files are created annually, while only 2.5 lakh are closed, resulting in a yearly addition of 2.5 lakh pending files. The eOffice initiative addresses these issues, streamlining operations and fostering a more efficient and accountable governance environment.

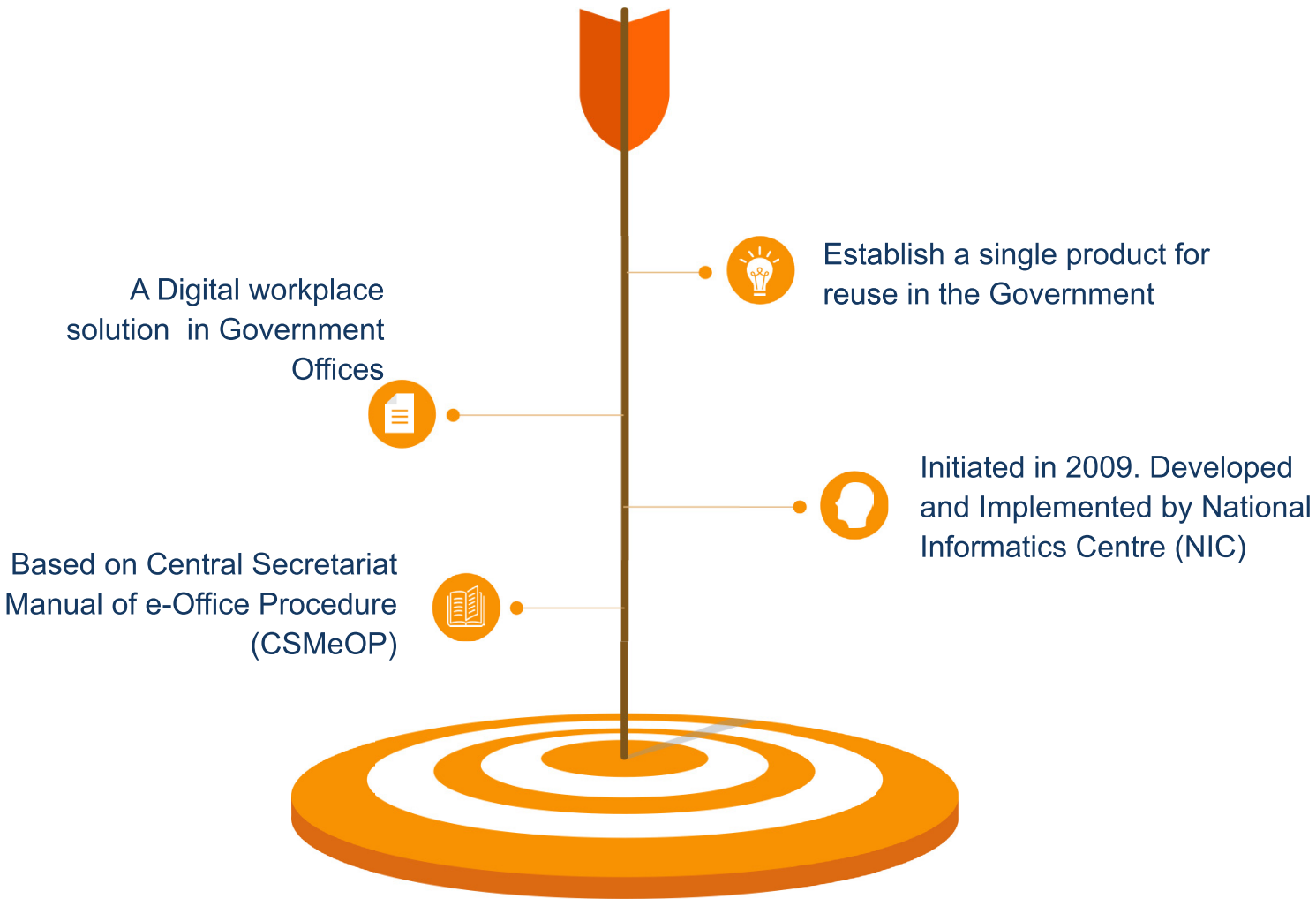


STATE & DISTRICT HEADQUARTERS

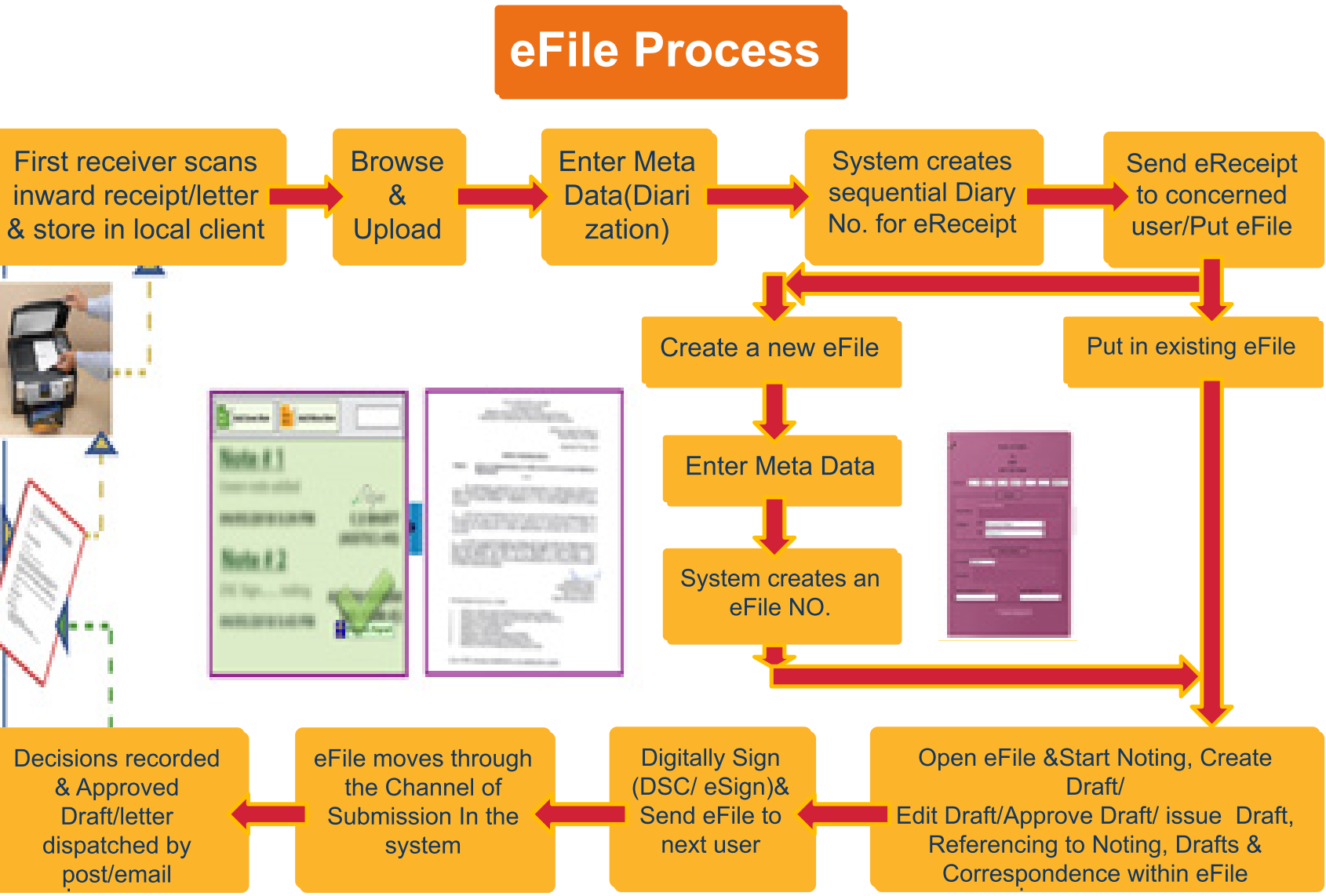


EOFFICE		
DISTRICT OFFICES	>	800
GOVERNMENT EMPLOYEES TRAINED	>	25,000
EFILES CREATED	>	1 LAKH
RECEIPTS GENERATED	>	5 LAKH

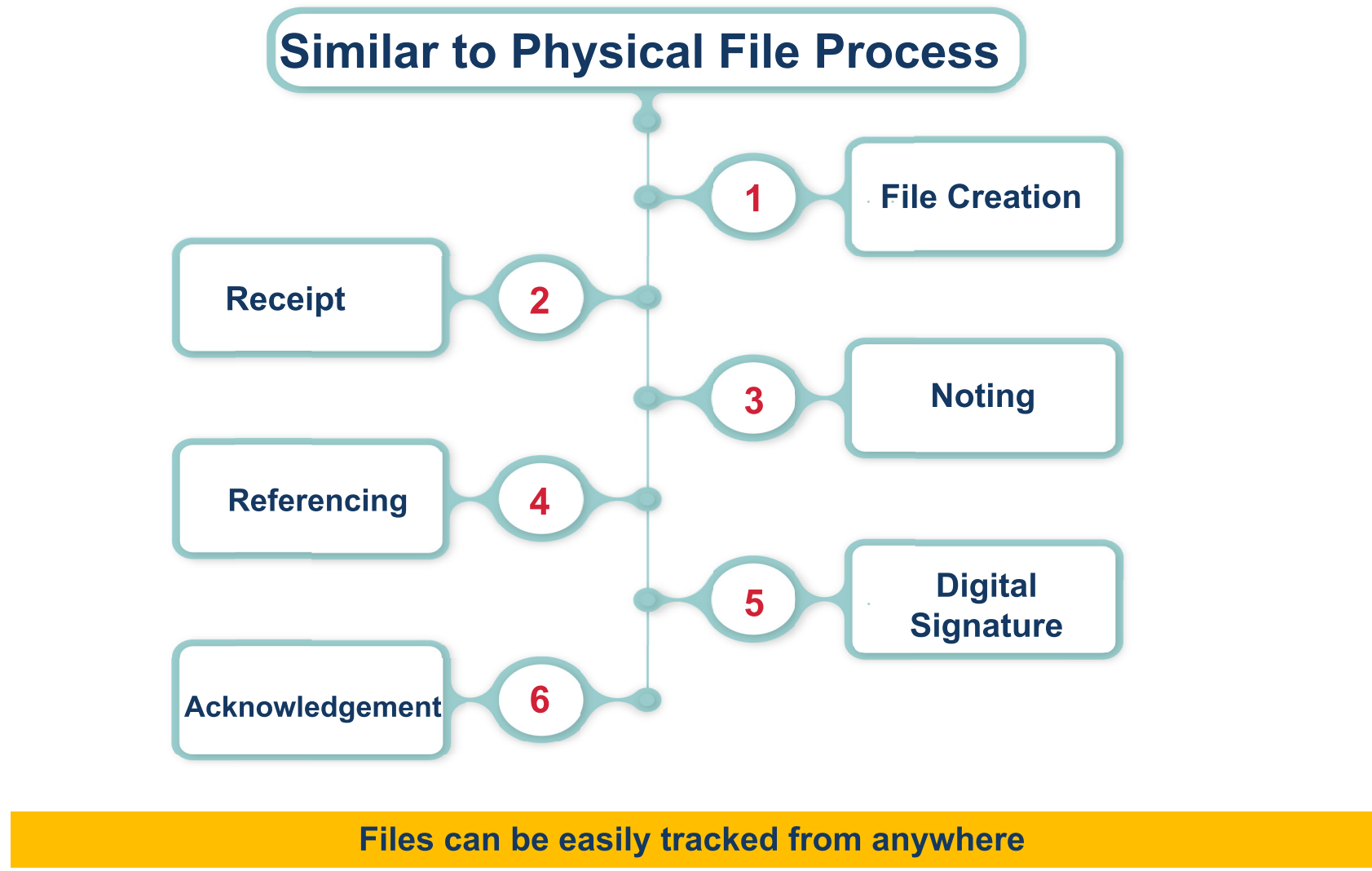
eOffice is a mission mode project under National eGovernance plan



eFile Process is similar to physical file process



NIC's e-Office is based on Central Secretariat Manual of Office Procedures



HEALTH

NIROGI HARYANA

The flagship scheme of the Government of Haryana, 'NIROGI Haryana,' was launched by the Hon'ble President of India, Smt. Droupadi Murmu, on November 29, 2022, in Kurukshetra. As a preventive healthcare initiative, Haryana is

the first state in India to conduct large-scale comprehensive health check-ups for 1,21,54,119 beneficiaries from 30,59,566 Antyodaya families.



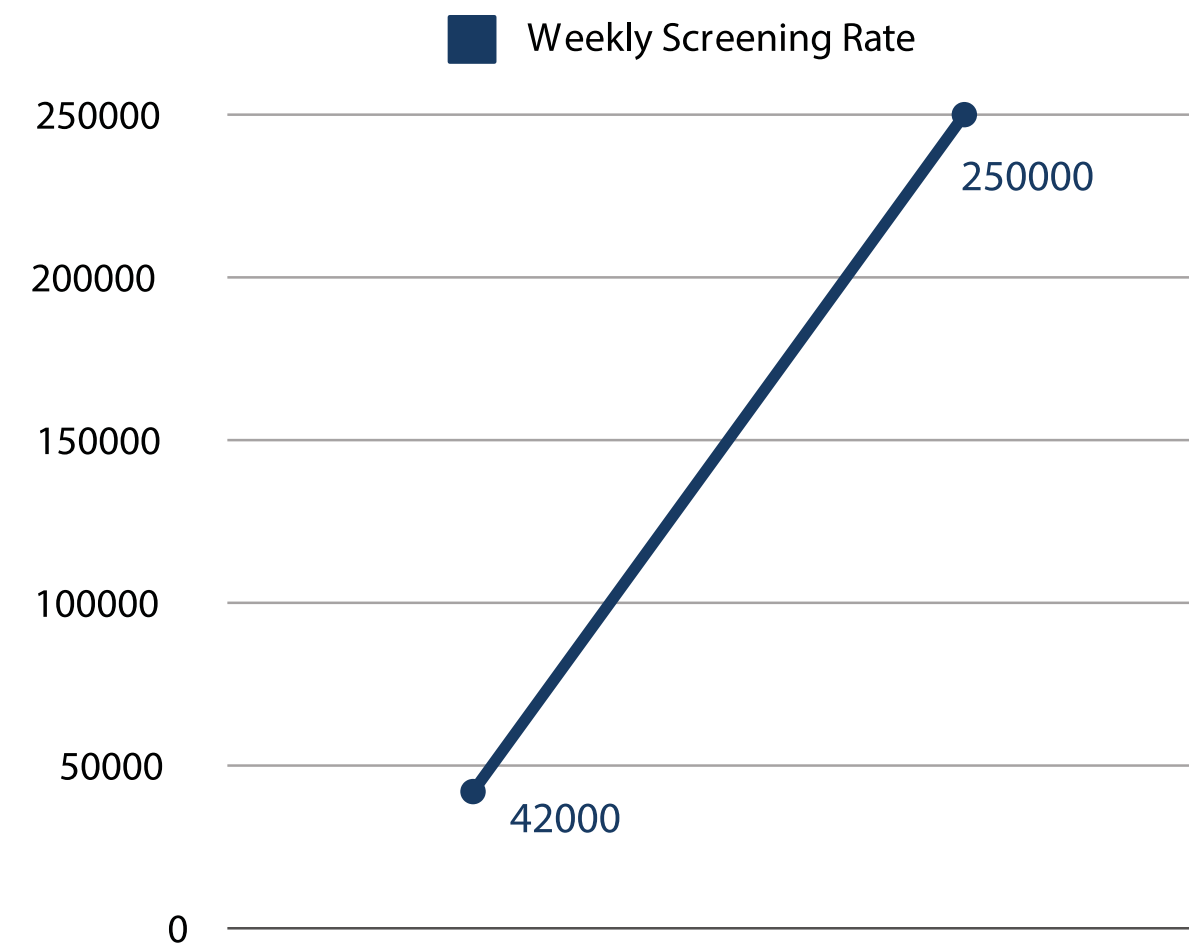
The CMGGA team began working on the NIROGI Haryana scheme in March 2023, playing a crucial role in its swift and effective implementation. One of their significant achievements was increasing the weekly screening rates from 42,000 to 2.5 lakh within a few months. This rise in screenings ensured that more beneficiaries received timely health check-ups, enabling early detection and prevention of potential health issues.

Additionally, the CMGGA team executed training programs for over 2,000 health workers. These sessions equipped health workers with the necessary skills to conduct comprehensive health check-ups, ensuring high-quality healthcare services for the beneficiaries. The team's efforts ensured health workers were prepared to handle the volume of screenings and provide efficient health assessments.

Furthermore, the CMGGA team anchored the development of a robust digital portal for the NIROGI Haryana scheme. This portal streamlined health check-ups, data management, and reporting, making the scheme more efficient and transparent. The digital platform facilitated real-time tracking of health screenings and improved coordination among health workers and administrators.

The NIROGI Haryana scheme has set a new benchmark in preventive healthcare, thanks to the CMGGA team's dedicated efforts. Their work in increasing screening rates, training health workers, and developing a comprehensive digital portal has significantly contributed to the scheme's success, ensuring better health outcomes for millions across Haryana.





NIROGI HARYANA HEALTH CHECKUP

1,21,54,119

BENEFICIARIES

30,59,566

ANTYODAYA
FAMILIES

SNAPSHOTS OF THE PROGRAM

This section is dedicated to exploring the diverse constituents that enrich the CMGGA experience. From transformative forums that build capacity and foster knowledge building, to immersive exposure visits that broaden perspectives, and engaging on-ground initiatives that drive real change, each facet plays a crucial role in our

journey. Additionally, insightful news features highlight our impact, while meetings and reviews with the Chief Minister of Haryana provide invaluable guidance and inspiration. Together, these elements empower our fellows to become catalysts for positive transformation in governance and beyond.



CM MEETINGS & REVIEWS











FORUMS









EXPOSURE VISITS





CMGGAS ON-GROUND

















सुशासन सहयोगियों ने सीएम को दी ग्राउंड रिपोर्ट

फरीदाबाद, करनाल और रेवाड़ी में बेहतर काम, कई जिलों से आई खराब रिपोर्ट, सीएम ने दिए सख्ती के निर्देश

राज्य ब्यूरो, चंडीगढ़ : प्रदेश के सभी जिलों में एक माह बिताने के बाद सुशासन सहयोगियों ने मुख्यमंत्री मनोहर लाल को शनिवार को चंडीगढ़ पहुंच कर ग्राउंड रिपोर्ट दी। मुख्यमंत्री की अध्यक्षता में आयोजित बैठक में जानकारी दी गई कि सुशासन सहयोगियों की नियुक्ति के पश्चात राज्य में भ्रष्टाचार में कमी आई है और लंबित मामलों में औसतन 10 से 15 प्रतिशत की कमी दर्ज की गई है। फरीदाबाद में 46.8 प्रतिशत और करनाल में 32.1 प्रतिशत भ्रष्टाचार में कमी दर्ज हुई है। सुशासन सहयोगियों ने अब तक 196 ऐसे व्यवधान पकड़े हैं, जिनकी वजह से काम लटकाए जा रहे थे। इनमें से 59 व्यवधानों को चुनकर उनका समाधान हुआ है और उनकी एक किताब तैयार की जाएगी। बैठक में मुख्यमंत्री के अतिरिक्त प्रधान सचिव डा. राकेश गुप्ता भी उपस्थित थे। मुख्यमंत्री मनोहर लाल ने सुशासन सहयोगियों से कहा कि वे ऐसी परियोजनाओं पर भी कार्य करें जिसमें जनता का विरोध कम से कम हो। उन्होंने कहा कि वे अपने-अपने जिले के सभी विधानसभा क्षेत्रों में जाकर विधानसभा निगरानी समिति के प्रतिनिधियों के साथ मिलकर सुधार के प्रयासों को आगे बढ़ाएं।

बैठक में मुख्यमंत्री को बताया गया कि खुले में शौच मुक्त घोषित 22 गांवों में से सिर्फ 7 ऐसे गांव पाए गए हैं जो शत-प्रतिशत खुले में शौच मुक्त हैं। मुख्यमंत्री को बताया गया कि



हरियाणा के मुख्यमंत्री मनोहर लाल खट्टर शनिवार को गुड गवर्नेंस बैठक में सहयोगियों संग चर्चा करते हुए।

रोहतक में महिलाओं की सुविधा के लिए 23 और जींद में भी पांच गुलाबी ऑटो चलाए जा रहे हैं। फरीदाबाद जिले में उपायुक्त द्वारा सप्ताह में एक बार रात्रि ठहराव किया जाता है।

जींद शहर को साफ रखने के लिए उपायुक्त स्वयं स्वच्छता अभियान में बढ़-चढ़कर भाग लेते हैं। करनाल में स्कूल मित्र योजना चलाई गई है जिसके अंतर्गत प्राइवेट स्कूलों ने

सरकारी स्कूलों को गोद लिया है। बैठक में गुडगांव में उड़ान परियोजना के बारे में मुख्यमंत्री को बताया गया कि भौगोलिक जानकारी प्रणाली (जीआइएस) के तहत ड्रोन की सहायता से स्थलों की मैपिंग की जाती है। मुख्यमंत्री को बैठक में बताया गया कि सीएम विंडो में वर्ष 2014-15 के लंबित मामलों को प्राथमिकता के आधार पर निपटाया गया है।

बैठक में बताया गया कि म्हारा गांव-जगमग गांव योजना के अंतर्गत सुशासन सहयोगियों ने सुझाव दिया कि सभी उपमंडलों पर डाटा को ऑनलाइन किया जाए। इस पर मुख्यमंत्री ने बताया कि सरकार स्मार्ट मिटरिंग योजना पर कार्य कर रही है जिसमें टैमिंग नहीं हो सकती।

बैठक में एक सुशासन सहयोगी ने बताया कि जनस्वास्थ्य अभियांत्रिकी विभाग में आपातकालीन कोष ऑफलाइन है जिससे भ्रष्टाचार की संभावना ज्यादा बढ़ गई है, इसलिए कोष को ऑनलाइन किया जाना चाहिए।

मुख्यमंत्री को परिवहन विभाग से संबंधित जानकारी देते हुए बताया गया कि वाहनों में स्पीड गवर्नर को सही तरीके से चेक नहीं किया जाता और इसके लिए नवीनतम प्रणाली की आवश्यकता है। रेवाड़ी के सुशासन सहयोगी ने बताया कि वे रेवाड़ी के विभिन्न पुलिस थानों में पुलिस कर्मियों का व्यवहार सहयोगी पाया गया।

सुशासन सहयोगियों ने रोका भ्रष्टाचार

चंडीगढ़, 3 सितंबर (ट्रिब्यून)

मुख्यमंत्री ने वे दिए गुर



निगरानी समिति के प्रतिनिधियों के साथ मिलकर सुधार के लिए उठाए गए पगों को आगे बढ़ाएं। समस्याओं के साथ-साथ समाधान पर भी बल दें।

वे दिए उदाहरण

■ कल ही सायं एवसीएस के साक्षात्कार सम्पन्न हुए थे और कल ही रात को इसका परिणाम घोषित कर दिया गया।

■ रोहतक में महिलाओं की सुविधा के लिए 23 गुलाबी ऑटो की सुविधा शुरू की गई है, जिसे लोगों द्वारा काफी सराहा गया है। जींद में भी पांच गुलाबी ऑटो चलाए जा रहे हैं, जिनकी बढ़ोतरी की मांग आई है।

पानी, आधार, लनिंग लाईसेंस आदि जैसी सुविधाएं मुहैया करवाई जाती हैं।

■ जींद शहर को साफ रखने के लिए वहां के डीसी स्वयं स्वच्छता अभियान में बढ़-चढ़ कर भाग लेते हैं, जिससे लोगों में सफाई के प्रति प्रेरणा की वृद्धि हुई है।

■ करनाल में स्कूल मित्र योजना चलाई गई है जिसके अंतर्गत प्राइवेट स्कूलों ने सरकारी स्कूलों को गोद लिया है और इस योजना के अंतर्गत प्राइवेट स्कूल के अध्यापक सरकारी स्कूलों में अध्यापन का कार्य करते हैं।

■ गुडगांव शहर में उड़ान परियोजना शुरू की गई। भौगोलिक जानकारी प्रणाली (जीआईएस) के तहत ड्रोन की सहायता से स्थलों की मैपिंग की जाती है और जहां कहीं भी कोई भी समस्या आती है तो उससे पता लगाकर समाधान किया जा रहा है।

मुख्यमंत्री मनोहर लाल खट्टर अपने 'सहयोगियों' के काम से खुश हैं। सहयोगियों से मतलब मुख्यमंत्री कार्यालय के अधिकारी या कैबिनेट के सहयोगियों से नहीं है। ये वे 'सुशासन सहयोगी' हैं, जो सरकार ने सभी जिलों में अधिकारियों की मॉनिटरिंग व विकास योजनाओं को गति देने के लिए नियुक्त किए गए हैं। सोनीपत की प्राइवेट अशोका यूनिवर्सिटी द्वारा 'सुशासन सहयोगियों' को वेतन दिया जा रहा है और ये काम कर रहे हैं सरकार के लिए।

कांग्रेस व इनेलो द्वारा इनकी नियुक्ति को गैर-कानूनी भी बताया जा चुका है, लेकिन शनिवार को सीएम ने चंडीगढ़ में सुशासन सहयोगियों के साथ बैठक के दौरान न केवल इनकी पीठ थपथपाई बल्कि इनके कार्यों की भी प्रशंसा

की। सीएम ने कहा, सुशासन सहयोगियों की नियुक्ति के बाद प्रदेश में भ्रष्टाचार के मामलों में कमी आई है। लंबित मामलों में औसतन 10 से 15 प्रतिशत की कमी दर्ज की गई है। इसमें फरीदाबाद में 46.8 प्रतिशत और करनाल में 32.1 प्रतिशत की कमी दर्ज हुई है। सुशासन सहयोगियों ने अपने अब तक के कार्यकाल में 196 व्यवधानों

(इंटरवेंशन) को चिह्नित किया है जिसमें 59 व्यवधानों को चुनकर एक किताब तैयार की जाएगी। बता दें कि मुख्यमंत्री ने 26 सुशासन सहयोगी नियुक्त कर रखे हैं।

इस अवसर पर सीएम के अतिरिक्त प्रधान सचिव डा. राकेश गुप्ता भी उपस्थित थे। मुख्यमंत्री ने सुशासन सहयोगियों से कहा कि वे ऐसी परियोजनाओं पर भी कार्य करें

जिसमें जनता का विरोध कम से कम हो ताकि ऐसी परियोजनाओं को अन्य स्थानों पर दोहराया जा सके

ये बोले सहयोगी ■ सुशासन सहयोगी ने सीएम को किक फरीदाबाद में डीसी द्वारा सप्ताह में एक बार रात्रि ठहराव किया जाता है, जिसमें प्रशासन के सभी अधिकारी मौजूद रहते हैं और लोगों को राशन कार्ड, बिजली,

Governance associates identify 40 best practices

Khattar asks departments to replicate these innovative ideas in other districts

TRIBUNE NEWS SERVICE

CHANDIGARH, NOVEMBER 8

Within four months of their joining, Chief Minister's Good Governance Associates (CMGGAs) have identified 40 best practices initiated in some districts in the areas of education, health, social empowerment, governance and skills and livelihood.

After getting these best practices published as a compendium, Chief Minister Manohar Lal Khattar has now asked various departments to replicate these innovative practices in other districts of the state.

Some of the CMGGAs were in the city today for a two-day workshop, which included discussions on the best practices. The CMGGAs posted in Gurugram have identified the maximum six best practices, followed by those in Jhajjar and Rohtak four each, Mahendragarh and Kurukshetra three each, Karnal, Panipat, Jind, Yamunanagar, Sonapat, Fatehabad and Kaithal two each.

While the CMGGAs in Nuh, Faridabad and Panchkula have identified one best practice each in their respective districts, none from Ambala, Bhiwani, Palwal and Sirsa is

included in the compendium.

"In fact, the CMGGAs have identified 81 best practices in the state, but we have included 40, which we found the best among these in this booklet," said Rakesh Gupta, Additional Principal Secretary to CM who looks after the CMGGA project in the government.

Gupta said the idea was that the best practices being followed in any of the districts were documented not only for replication within the state but also projection of such good works at the national level.

Some of these best prac-

tices like CBSE affiliated Mewat Model Schools being run at Madhi and Khanpur Ghati village of Nuh district by Mewat Development Board, transplantation of old trees uprooted for infrastructural development in Guru Jambheshwar University of Science and Technology, Hisar, and Mharo Suthro Fatehabad, a community-led total sanitation campaign using incentive mechanism to achieve open defecation-free (ODF) status in Fatehabad are very interesting.

"Some of these practices can be replicated not only in other districts of the state,

but also in other states as well. We are examining these best practices so that these could be introduced in other districts too," said Ram Niwas, Additional Chief Secretary (Home).

Priyanjali Mitra, CMGGA from Panipat who identified smart classroom for schools and construction of vermicompost beds for resourceful management of solid wastes in her district, said she and her colleagues had put in a lot of efforts in identifying these best practices by speaking to officials and other stakeholders and meeting the beneficiaries.

सीएम के सहयोगियों ने जानी प्रशासन की बारिकियां

डीसी से मुलाकात कर कई विभागों का किया दौरा

अमर उजाला ब्यूरो

सोनीपत। सुशासन की स्थापना के लिए विभिन्न शिक्षण संस्थानों के प्रतिभाशाली छात्र-छात्राओं का चयन कर बनाई गई मुख्यमंत्री सुशासन सहयोगियों की टीम ने सोमवार को सोनीपत का दौरा करते हुए जिलास्तर पर दी जाने वाली जन सेवाओं एवं सुविधाओं का जायजा लिया। इस दौरान सुशासन सहयोगियों ने आंगनबाड़ी केंद्र से लेकर लघु सचिवालय का दौरा करते हुए विभिन्न जनहितकारी योजनाओं के विषय में विस्तृत जानकारी जुटाते हुए व्याप्त चुनौतियों का आंकड़ा भी एकत्रित किया। साथ ही युवाओं के इस दल ने उपायुक्त के मकरंद पांडुरंग से भी भेंट करते हुए विभिन्न योजनाओं एवं मुद्दों पर गंभीरतापूर्वक चर्चा की।

संयोजक के रूप में संतोष गेडाम 11 सदस्यीय मुख्यमंत्री सुशासन सहयोगियों का नेतृत्व कर रहे थे, जिनमें गौरव कुमार, अनीता, प्रणव, जशनजीत सिंह, मोहित सूनी, शिखा राणा, सैम दसूरु,



नागरिक अस्पताल में जानकारी लेते हुए

मनीषा, रूसाली खंडेलवाल, प्रियांजलि और प्रतीक सम्मिलित थे। इस दौरान सुशासन सहयोगियों की विशेष सहायता के लिए ईटीओ असीम भी हर पल उनके साथ रहे। मुख्यमंत्री सुशासन सहयोगियों ने दौरे की शुरुआत फाजिलपुर स्थित आदर्श आंगनबाड़ी केंद्र से की, जहां डीपीओ संतोष कटारिया ने उन्हें आंगनबाड़ी केंद्रों के संदर्भ में विस्तारपूर्वक जानकारी प्रदान की। उसके बाद सिविल अस्पताल का भी दौरा कि

या। चिकित्सकों ने सहयोगियों को अस्पताल में दी जाने वाली सुविधाओं के संदर्भ में विस्तार से जानकारी दी। बिजली निगम के 'म्हारा गांव जगमग गांव' योजना की भी ली जानकारी लेने के बाद पहली बार नगर निगम बने सोनीपत के निगम कार्यालय में कमिश्नर अश्विनी मेंगी से योजनाओं के बारे में जाना और फिर जिला उपायुक्त और डीआईजी से मुलाकात कर कामकाज के बारे में जानकारी ली।

सिस्टम सुधार रहे सुशासन सहयोगी

पिछले तीन सालों में प्रदेश में डेढ़ दर्जन नई परियोजनाओं पर हुआ काम

अनुराग अग्रवाल • चंडीगढ़

महिला सुरक्षा और टैक्स प्रापटी एजेंडे में

हरियाणा के हर जिले में सुशासन सहयोगी नियुक्त करने का सरकार का प्रयोग खासा सफल रहा है। मुख्यमंत्री के प्रतिनिधि के तौर पर यह सुशासन सहयोगी हर जिले में डीसी और एसपी के साथ काम करते हैं। जनता की समस्याओं के समाधान के लिए सिस्टम में सुधार इन सुशासन सहयोगियों का टारगेट है। पिछले तीन सालों में इन सुशासन सहयोगियों ने डेढ़ दर्जन से अधिक ऐसे नए प्रोजेक्ट चलाए, जिनके जरिये न केवल भ्रष्टाचार में भारी कमी आई बल्कि सिस्टम में सुधार के साथ सरकार व प्रशासन की छवि में बदलाव आया है।

हरियाणा सरकार इन सुशासन सहयोगियों की नियुक्ति हर साल करती है। देश के प्रमुख विश्वविद्यालयों और शिक्षण संस्थानों के बेहतरीन युवाओं को इस सिस्टम का हिस्सा बनाया जाता है। सोनीपत की अशोक यूनिवर्सिटी के जरिये सुशासन सहयोगियों की नियुक्ति

अशोक यूनिवर्सिटी के फाउंडर विनीत गुप्ता और जनसंपर्क अधिकारी नेहा के अनुसार इस बार महिला सुरक्षा और टैक्स प्रापटी सरकार के एजेंडे पर होंगे। जागृति प्रोजेक्ट के तहत हर बर्क परिया में स्ट्रीट लाइट और शौचालयों की व्यवस्था सुशासन सहयोगी प्रोजेक्ट का हिस्सा है। जींद में पब्लिक लाइब्रेरी के आधुनिकीकरण से शुरुआत के बाद अब 16 जिलों में इसकी पहल बढ़ी उपलब्धि है। अंत्योदय, सरल केंद्र लावारिस पशुओं की टैगिंग सुशासन सहयोगी प्रोजेक्ट का हिस्सा है।

प्रक्रिया को अंजाम दिया जा रहा है। पिछले साल नियुक्त 25 सुशासन सहयोगियों में हरियाणा के सिर्फ चार युवा थे। बाकी सुशासन सहयोगियों की नियुक्ति गुजरात, बिहार, उत्तर प्रदेश, छत्तीसगढ़, पश्चिमी बंगाल और जम्मू कश्मीर समेत विभिन्न राज्यों से हुई है। हरियाणा देश में एकमात्र

बारहवीं तक के बच्चे बनेंगे सक्षम

मुख्यमंत्री मनोहर लाल का कहना है कि हरियाणा के 119 ब्लॉक में से 94 ब्लॉक सक्षम हो चुके हैं, जिसका मतलब है कि बच्चों को अब उनकी पढ़ाई के मुताबिक पूरा ज्ञान है। अभी तक कक्षा तीन, पांच व सात के बच्चे इस दायरे थे। इस बार से कक्षा तीन से 12वीं तक के बच्चों को सक्षम बनाने के प्रोजेक्ट पर काम किया जाएगा। डा. राकेश गुप्ता के अनुसार सीएम ने सभी पांच प्रमुख विषयों में इन क्लास के बच्चों को सक्षम बनाने की दिशा में काम करने के निर्देश दिए हैं।

ऐसा राज्य है, जिसने सिस्टम में भीतर तक सुधार के लिए सुशासन सहयोगियों की नियुक्ति को अंजाम दिया है।

हरियाणा सरकार ने नए बैच के लिए सुशासन सहयोगियों की तलाश आरंभ कर दी है। लोकसभा चुनाव के कारण आचार संहिता के कारण इस प्रक्रिया में इस बार

देरी हुई है। 17 जून तक देश भर के ऐसे तमाम युवाओं को सुशासन सहयोगी के तौर पर काम करने का निमंत्रण दिया गया है, जो सरकार और सिस्टम का हिस्सा बनकर व्यवस्था को जनहित में बदलने का हौसला रखते हैं।

अभी तक करीब एक हजार युवाओं ने इसके लिए आवेदन किया है। सरकार ने सीएमओ में इस पूरे प्रोजेक्ट की जिम्मेदारी सीनियर आइएएस अधिकारी डा. राकेश गुप्ता को सौंप दी है। डा. राकेश गुप्ता के अनुसार सोशल चेंज और गुड गवर्नंस सरकार का बड़ा एजेंडा है, जिसे हासिल करने में इन सुशासन सहयोगियों की अहम भूमिका रहती है।

पिछले तीन सालों में करीब डेढ़ दर्जन बड़े प्रोजेक्ट की शुरुआत इन सुशासन सहयोगियों की परिकल्पना की देन है। पानीपत में बेटा बचाओ-बेटा पढ़ाओ अभियान के तहत स्वस्थ भव अभियान 10 ब्लॉकों में पायलट प्रोजेक्ट के रूप में शुरू हुआ, जिसके बढ़िया रिजल्ट आए।



FEATURES

Khattar's new fellas

In an attempt to fast-track his government functioning, the Haryana CM has appointed Good Governance Associates in all district headquarters. The government has tied up with knowledge partner, the Sonipat-based Ashoka University. A month after their deployment, a look at the impressions CMGGAs have made

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Photo by Manoj Mahajan

An able helping hand for Panchkula administration

It was in 2016 that Haryana Chief Minister Manohar Lal Khattar launched the Good Governance Associates programme to infuse new ideas into the administration of the various districts. The programme requires students to aid and catalyse government initiatives while also presenting innovative ideas that can improve their respective districts. MAHEEP DHANOAmet Saroj, a 25-year-old governance associate in Panchkula, who is doing her bit for the school children of the district.



Saroj, the Good Governance Associate at Panchkula

Tell us about your academic journey that led you to this field?

My father was in the Indian Navy, so I did my schooling from Kendriya Vidyalayas in Delhi, Mumbai and Jaipur. Later, I joined Lady Irwin College in Delhi for an Honours degree in Food and Nutrition, following which I pursued Post-graduation in Social Work and Public Health from Tata Institute of Social Sciences (TISS), Mumbai.

What are you handling in Panchkula?

I am handling school safety. Since this area falls in the jurisdiction of the sub-divisional magistrate, I started off by helping him, but eventually took over the project. I have analysed issues in school safety, and I am trying to implement an ideal solution with limited manpower. I am reaching out to people to get feedback on Antyodaya Saral system that provides 400+ schemes and services through one digital platform, so that we can figure out how to make it more effective. For this, I collected data from 310 people and found that the system has an average satisfaction level of 3.3 out of 5. This week, I will work on streamlining the way so that the progress reports are presented at the end of the month by all the departments to the Deputy Commissioner. I will make it simpler and easier to understand these reports, besides ensuring that everybody follows a

similar criteria.

Any challenges?

Not really. The only roadblocks that I sometimes encounter revolve around getting time from the Deputy Commissioner to present my initiatives and get funds for them.

What is the biggest high of your work?

Qualitatively, I get a high when my district administration introduces me to others as "an asset to the district". My SDM sir introduced me in these words to a few retired IAS officers in the office, recently. And quantitatively, I can say, students of class 3, 5 and 7 have become grade-level competent in Hindi and Maths in an entire block (Morni Hills) because of the efforts we have put in. The results for the remaining three blocks are pending and we are confident that the entire district will follow suit.

What have been your learnings so far?

I have grown into a confident person with leadership skills. I am able to manage a multiplicity of stakeholders while continuously focusing on positive outcomes that are larger than self. The programme has also taught me the importance of perseverance.

What are your future plans?

I want to take the Civil Services examination.

Being CM's good governance associate and making a difference

RANJEET JAMWAL
CHANDIGARH, 11 JUNE

Twenty-three-year-old Priyanka Kandola's parents have been urging her to join civil services but she was not very enthusiastic about it despite her inclination for social work. But by working as the Chief Minister's Good Governance Associate (CMGGA) in Haryana appears to have made her a changed person.

"No sustainable change is possible till you work with the system. By working as CMGGA, I have got to know the change the administration can make in the lives of the people. Now I am determined to join the civil services," she told The Statesman from Fatehabad where as she working as CMGGA for ten months now.

Her pilot project from community involvement in social audit of the work under Mahatma Gandhi National Rural Employment Guarantee Act, (MGNREGA) is being set to be followed all the state.

Under the CMGGA, for one year 25 youngsters, male and female, selected from various parts of the country to assess the flagship programmes of the Haryana government for one year and plug the gaps in service delivery mechanism.

They also suggest new initiatives on pilot basis and if successful, the same get replicated all over the state after getting the nod from the CM, Manohar Lal Khattar whose office works directly with the associates.

Each CMGGA gets to work in a district and reports directly to the concerned deputy commissioner and the CM Office. An associate based in Sirsa, Poorvi Chaudhary (25) has taken the initiative to



menace. Following her initiative, the footfall has increased in the local de-addiction centre and process is on to upgrade the de-addiction centre with better facilities. "Drugs are big problem in Sirsa. So I have ensured that the de-addiction programme get a priority in the district, Poorvi said who is law graduate from Ghaziabad.

A resident of Delhi, Pranjal Begwani (25) is based in Rohtak district and is actively involved in gender sensitisation of adolescents and adults including bus and auto drivers in order to prevent crime against women.

The initiative named Jagriti has so far covered 100 schools in Rohtak and Jhajjar under 546 gender sensitisation sessions attended by about 4,800 adolescents.

In another initiative under CMGGA, lighting of dark spots in Rohtak city and availability of toilets for female has also been improved. "As lighting of dark spots and provision of more toilets made women feel safe, this initiative is now being followed all over the state," Pranjal told The Statesman from Rohtak.

"To work as a CMGGA is mother of all experiences.

with staggering. We deal with the CM, CMO, DCs, block level officers, students, teachers and almost everyone. By working as the CM's associates, we get the opportunity to make an impact at the ground level," he added.

In 2018, the CMGGAs were selected from states including Uttar Pradesh, Delhi, Bihar, Haryana, Madhya Pradesh, Rajasthan, West Bengal, Tamil Nadu, Telangana, Jammu and Kashmir and Chattisgarh. They have diverse educational background involving engineering (IITs), social work, law, political science, anthropology, psychology, economics and journalism. The CMGGAs are paid a monthly payment of Rs 50,000 besides reimbursement of travel expenses and free government accommodation.

For the fourth batch of CMGGAs in 2019 candidates can apply till 17 June and the focus areas this year will be Antyodaya Saral, Saksham, turning around losses of Haryana roadways, women safety and improvement in collection of property tax by urban local bodies. The CMGGAs are hired by the Haryana government in collaboration

योजना | विशेष बच्चों के हेलन केलर दृष्टि बाधित स्कूल में उमंग कार्यक्रम में कमिश्नर बोले

विशेष स्कूलों में होगी टैब-लैब की व्यवस्था

भास्कर न्यूज़। सिरसा

हेलन केलर दृष्टि बाधित स्कूल, प्रयास मेंटली चैलेंज्ड चिल्ड्रन स्कूल, आर.के.जे. श्रवण वाणी विकलांग केंद्र एवं दिशा संस्था की ओर से उमंग कार्यक्रम का आयोजन किया गया। मुख्य अतिथि हिसार मंडल के कमिश्नर राजीव रंजन थे जबकि कार्यक्रम की अध्यक्षता डीसी प्रभजोत सिंह ने की।

कमिश्नर राजीव रंजन ने कहा कि सुख, समृद्धि व सफलता के लिए ज्ञान बेहद जरूरी है। जैसे-जैसे समय में परिवर्तन हुआ और नवीन तकनीक का इजाद हुई इससे सामान्य व्यक्ति के साथ-साथ दिव्यांगों को भी जानकारीयां हासिल करने में काफी सुविधा हुई है। उन्होंने कहा कि दिव्यांग किसी भी प्रकार से सामान्य व्यक्ति से कम नहीं है और अनेक दिव्यांग बच्चों ने अपनी प्रतिभा के बल पर न केवल यूपीएससी में बल्कि अन्य क्षेत्रों में भी अपनी प्रतिभा का लोहा मनवा कर यह साबित कर दिया कि वे सामान्य व्यक्ति से भी जीवन में आगे बढ़ सकते हैं।



सिरसा। हिसार मंडल के कमिश्नर राजीव रंजन प्रयास मेंटली चैलेंज्ड चिल्ड्रन स्कूल में सीटी स्टेट टैब लैब व डिजिटल ब्रेल का उद्घाटन करते हुए।

सामाजिक कार्यों की शुरुआत स्वयं करें: एडीसी

एडीसी डॉ. मुनीश नागपाल ने कहा कि सामाजिक कार्यों के लिए व्यक्ति को पहले स्वयं से शुरुआत करनी चाहिए। भाजपा अनुशासन समिति के राष्ट्रीय अध्यक्ष प्रो. गणेशीलाल ने कहा कि दुनिया का आरम्भिय सुख प्राप्त करना है तो इससे बेहतर जगह ओर कोई नहीं है। एसडीएम राहुल हुड्डा ने कहा कि सीजी स्टेट लैब व डिजिटल ब्रेल-मी की स्थापना होने से अवश्य ही इन बच्चों के जीवन में एक नई किरण का आगाज होगा। इस अवसर पर

मुख्यमंत्री की सुशासन सहायिका प्रियंका सिन्हा, जिला बाल कल्याण अधिकारी कमलेश चाहर, डॉ. आरएस सांगवान, डॉ. वेद बेनीवाल, श्याम बजाज, संजीव जैन, सुरेंद्र वैदवाल, संजीव जैन, चंद्र शेखर मेहता, अरुण मेहता, वेद प्रकाश गोयल, वीरभान सेठी, रमता सोनी, पार्श्वद सुमन शर्मा, डॉ. अंजनी गोयल, डॉ. केके अग्रवाल, राजेश शर्मा, रमेश मेहता, नवीन केडिया, सुभाष बिश्रोई, दलीप जैन उपस्थित थे।

नई तकनीक से कराया रू-ब-रू: डीसी

डीसी प्रभजोत सिंह ने कहा कि इन स्कूलों के बच्चों को पुस्तकालय में स्थापित ई-लाइब्रेरी से जोड़ा जाएगा ताकि ये बच्चे उस ई-लाइब्रेरी के माध्यम से अपने ज्ञान को बढ़ा सकें। उन्होंने बताया कि ई-लाइब्रेरी में अंग्रेजी, हिंदी, पंजाबी भाषा में इस समय साढ़े तीन लाख से अधिक किताबें ऑनलाइन उपलब्ध हैं। सिरसा जिला में सीजी स्टेट लैब व डिजिटल ब्रेल-मी की स्थापना करके दिव्यांग बच्चों को नई तकनीक से स्पर्श कराया है। इसका श्रेय एसडीएम राहुल हुड्डा व मुख्यमंत्री की सुशासन सहायिका प्रियंका सिन्हा को जाता है।

स्कूलों में टैब-लैब की व्यवस्था

कमिश्नर राजीव रंजन ने कहा कि टेबलेट का उपयोग करने के लिए स्कूलों में टैब-लैब की व्यवस्था भी की गई है। इस प्रकार एक टैब-लैब से टाइम-टेबल के अनुसार सभी कक्षाएं इसका लाभ उठा सकती हैं। उन्होंने कहा कि सीजी टैब बच्चों के लिए ज्ञान वर्यक मित्र है और यह अध्यापकों के लिए भी सहायक का कार्य करता है। उन्होंने कहा कि हरियाणा के कई जिलों में लागू करने के बाद, कॉन्वेनियंस कंपनी द्वारा बनाया गया ये टेबलेट अब सिरसा के 3 स्कूलों में इस सत्र से चालू होगा।

सुख, समृद्धि व सफलता के लिए ज्ञान बेहद जरूरी:राजीव रंजन

सिरसा टुडे न्यूज़। स्थानीय हेलन केलर दृष्टि बाधित स्कूल, प्रयास मेंटली चैलेंज्ड चिल्ड्रन स्कूल, आर.के.जे. श्रवण वाणी विकलांग केंद्र एवं दिशा संस्था द्वारा कार्यक्रम 'उमंग' का आयोजन किया गया। इस कार्यक्रम में मुख्य अतिथि राजीव रंजन उपस्थित थे तथा कार्यक्रम की अध्यक्षता उपायुक्त प्रभजोत सिंह ने की।

श्री राजीव रंजन ने कहा कि सुख, समृद्धि व सफलता के लिए ज्ञान बेहद जरूरी है। उन्होंने कहा कि जैसे-जैसे समय में परिवर्तन हुआ और नवीन तकनीक का इजाद हुआ इससे सामान्य व्यक्ति के साथ-साथ दिव्यांगों को भी जानकारीयां हासिल करने में काफी सुविधा हुई है। उन्होंने कहा कि दिव्यांग किसी भी प्रकार से सामान्य व्यक्ति से कम नहीं है और अनेक दिव्यांग बच्चों ने अपनी प्रतिभा के बल पर न केवल यूपीएससी में बल्कि अन्य क्षेत्रों में भी अपनी प्रतिभा का लोहा मनवा कर यह साबित कर दिया कि वे सामान्य व्यक्ति से भी जीवन में आगे बढ़ सकते हैं। उन्होंने कहा कि परम पिता परमात्मा अगर किसी व्यक्ति में शारीरिक तौर पर कुछ कमियां देता है तो अवश्य ही ऐसे व्यक्तियों में अलग से एक हुनर भी प्रदान करता है जिसके बल पर वो जीवन में अपनी अलग पहचान बना लेते हैं।

उन्होंने कहा कि स्लेट टेबलेट बच्चों को कक्षा नर्सरी से 5वीं तक अंग्रेजी, गणित व विज्ञान पाठ्यक्रम को शिक्षण चित्र, वीडियो एनिमेशन सहित ढाला गया है, जो कक्षा कक्ष, कक्षा शिक्षण व अधिगम का आकर्षक रुचिकर बना रहा है। उन्होंने कहा कि गणित और विज्ञान में गुणवत्ता बढ़ाने के साथ-साथ, उनकी अंग्रेजी भाषा में पढ़ने, लिखने, बोलने में मदद करता है। इसमें मौजूद विभिन्न मोड्यूल बच्चों को बहुत पसंद आते हैं, क्योंकि बच्चे उन्हें अपनी रूचि और गति के हिसाब से समझ पाते हैं। उन्होंने कहा कि नई तकनीक से अध्यापकों को भी काफी सहायता मिलती



हैं। उन्होंने कहा कि ये टेबलेट खेल-खेल में बच्चों का आकर्षण भी करता है जिससे बच्चों की जरूरत के हिसाब से उनका अतिरिक्त मार्गदर्शन किया जा सकता है। उन्होंने कहा कि सी.जी. टैब बच्चों के लिए ज्ञान वर्षक मित्र है और यह अध्यापकों के लिए भी सहायक का कार्य करता है। उन्होंने कहा कि हरियाणा के कई जिलों में लागू करने के बाद, कॉन्वेनियंस कंपनी द्वारा बनाया गया ये टेबलेट अब सिरसा के 3 स्कूलों में इस सत्र से चालू होगा। उन्होंने कहा कि ये प्रयोगशाला अध्यापक व पुस्तक का विकल्प नहीं अपितु सीखने में वृद्धि करने हेतु बच्चों की सहायक होगी। उन्होंने आशा व्यक्त की कि टैब-लैब विद्यार्थियों के शिक्षण स्तर में अभूतपूर्व वृद्धि करेगा। उन्होंने कहा कि सी.जी. स्लेट टैब लैब व डिजिटल ब्रेल-मी सीखने के क्षेत्र में मील का पत्थर साबित होगा।

उपायुक्त प्रभजोत सिंह ने हिसार मंडल के आयुक्त राजीव रंजन का स्वागत किया और कहा कि इन स्कूलों के बच्चों को पुस्तकालय में स्थापित ई-लाइब्रेरी से जोड़ा जाएगा ताकि ये बच्चे उस ई-लाइब्रेरी के माध्यम से अपने ज्ञान को बढ़ा सकें। उन्होंने बताया कि ई-लाइब्रेरी में अंग्रेजी, हिंदी, पंजाबी भाषा में इस समय साढ़े तीन लाख से अधिक

किताबें ऑनलाइन उपलब्ध हैं। उन्होंने कहा कि सिरसा जिला में सीजी स्लेट लैब व डिजिटल ब्रेल-मी की स्थापना करके दिव्यांग बच्चों को नई तकनीक से स्पर्श कराया है। इसका श्रेय एसडीएम राहुल हुड्डा व मुख्यामंत्री की सुशासन सहायिका प्रियंका सिन्हा को जाता है।

अतिरिक्त उपायुक्त डा. मुनीश नागपाल ने कहा कि सामाजिक कार्यों के लिए व्यक्ति को पहले स्वयं से शुरुआत करनी चाहिए तभी वो दूसरों को सामाजिक कार्य के लिए प्रेरित कर सकता है।

दृष्टिबाधित स्कूल के छात्र मोहम्मद अफजल ने आयुक्त

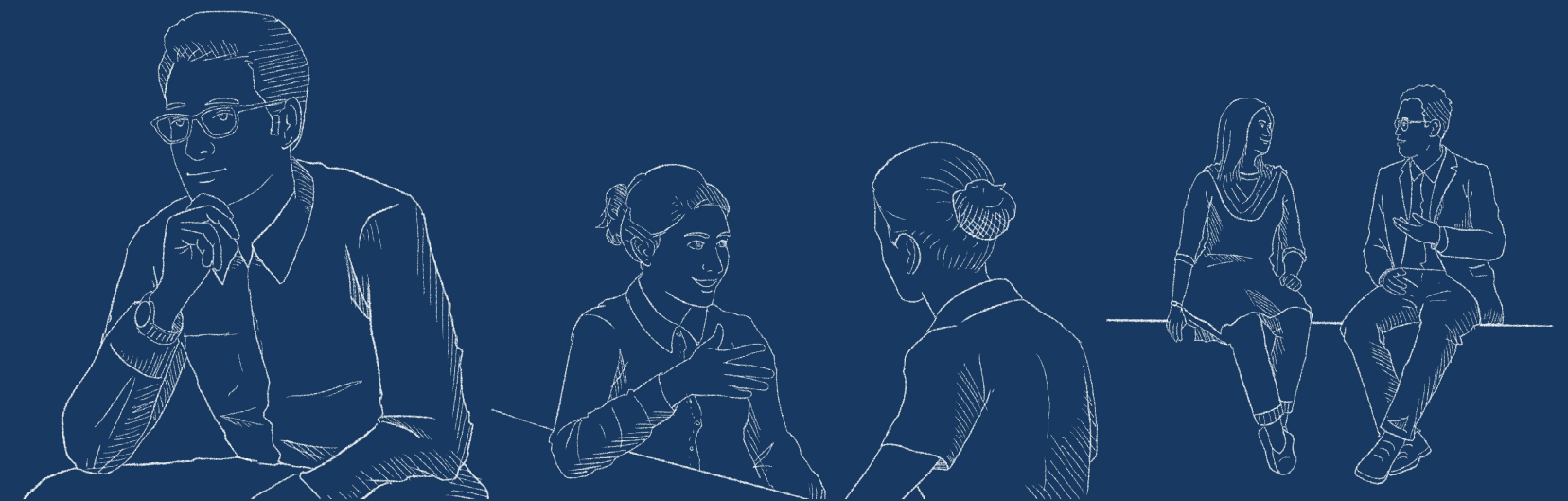
को टैब चला कर दिखाया। सक्षम दिव्यांग तथा भारत सरकार द्वारा दिव्यांग बच्चों के लिए युग्म पुस्तकालय तथा ब्रेल-मी चित्र स्थापित किया गया। इसके द्वारा हर दिव्यांग व्यक्ति सभी प्रकार की जानकारीयां प्राप्त कर सकता है। जौन बिजबल टेस्कटॉप एक्सेस की छह स्क्रीन भी हेलन केलर दृष्टि बाधित स्कूल में स्थापित की गई है। कार्यक्रम में हेलन केलर दृष्टि बाधित स्कूल, प्रयास मेंटली चैलेंज्ड चिल्ड्रन स्कूल, आर.के.जे. श्रवण वाणी विकलांग केंद्र के बच्चों द्वारा सांस्कृतिक कार्यक्रम प्रस्तुत किया गया। मुख्य अतिथि द्वारा इस मौके पर समाजसेवियों को सम्मानित भी किया गया।

इस अवसर पर पूर्व मंत्री प्रो. गणेशीलाल, मुख्यमंत्री की सुशासन सहायिका प्रियंका सिन्हा, जिला बाल कल्याण अधिकारी कमलेश चाहर, समाजसेवी डा. आर.एस. सांगवान, डा. वेद बेनीवाल, श्याम बजाज, संजीव जैन, सुरेंद्र वैदवाल, संजीव जैन, चंद्र शेखर मेहता, अरुण मेहता, वेद प्रकाश गोयल, वीरभान सेठी, रमता सोनी, पार्श्वद सुमन शर्मा, डा. अंजनी गोयल, डा. के.के. अग्रवाल, राजेश शर्मा, रमेश मेहता, नवीन केडिया, सुभाष बिश्रोई, दलीप जैन व अन्य समाजसेवी व स्कूली बच्चे तथा स्टाफ सदस्य उपस्थित थे।

GOVERNMENT STAKEHOLDER VOICES

In the realm of good governance, the CMGGA program stands as a beacon of transformative collaboration between youth advocates and government stakeholders. From district commissioners to department heads, our partnership extends across various stratas, both at the state and the district levels, fostering a synergy that amplifies the voices of our youth and enhances participatory governance. This section presents testimonials

from key government stakeholders, highlighting their first-hand experiences with CMGGAs and the tangible impact the program has had on governance at the grassroots level. Through their voices, we glimpse the profound changes and innovative solutions catalysed by this initiative, underscoring its role in shaping a more inclusive and responsive governance framework in Haryana.



MS. AMNEET P. KUMAR

Commissioner and Secretary, Women and Child Development



“The Chief Minister’s Good Governance Associates” Program has been instrumental in advancing early childhood care and education in Haryana. Over the past year, I have seen their commitment and innovative approaches significantly impact our policies and implementation. Their dedication and experience are invaluable assets to ur state’s governance.”

SHRI NISHANT YADAV

Deputy Commissioner, Gurugram



“The CMGG associates have proved to be useful and have brought significant change in the districts. It took a while for a full understanding of their roles to be formed and for the associates to be incorporated effectively into the system. However, today, after 8 glorious years of having directly contributed to the implementation of government schemes and revamping processes and structures, the associates have emerged to be important support systems for the district administration.”

SHRI IMRAN RAZA

Deputy Commissioner, Jind



"The CMGGA is a unique and commendable initiative that integrates mission-driven youth into the government system. Over the past eight years, their fresh perspectives and innovative approaches have significantly accelerated our progress, enhancing both the efficiency and effectiveness of our operations."

SHRI SHANTANU SHARMA

DC Kurukshetra



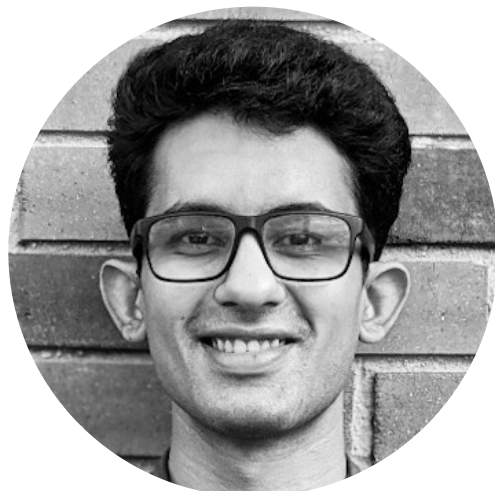
"The CMGGA is an excellent initiative that integrates young professionals into key administrative projects. Over the past eight years, the associates' talent and commitment have notably enhanced efficient service delivery in the state. Their problem-solving skills, communication abilities, and grassroots understanding are crucial to our overall success."

THE REFLECTION BOARD

We asked our alumni, the program champions driving change at the government-community corridor, for their reflections on the CMGGA program. Below are their responses, which paint a vivid picture of

their experiences, the program's impact and the indelible mark it has left on their lives and those of the citizens of Haryana.





THE CMGGA FAMILY: A BOND OF CAMARADERIE

In the heart of the CMGGA program lies a vibrant tapestry of culture, bonds, and camaraderie. United by a shared passion for leadership and social justice, each associate brings a unique perspective and background, enriching our collective journey towards positive societal change. Through collaborative projects, spirited discussions and cross sharing of ideas, we forge enduring bonds that transcend boundaries of geography and ideology, fostering a supportive community where every voice is valued and

heard. Together, we celebrate diversity, nurture empathy, and empower each other to create a brighter, more inclusive future through the art of governance.

This section showcases the culture, moments of bonding and lifelong friendships that are at the core of the CMGGA program and exude life into its very being.













10 ALUMNI SHOWCASE

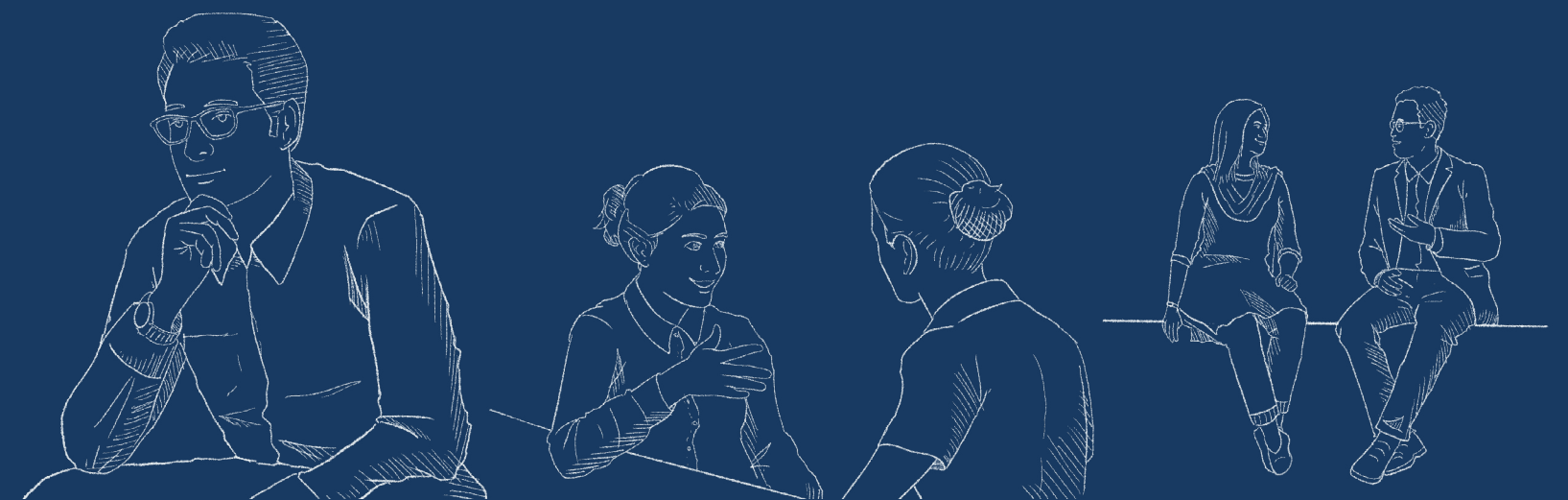
The CMGGA program has been a transformative journey for numerous young individuals who have gone on to make significant impacts in their respective fields.

In these pages, you will discover compelling narratives of ambition, resilience, and achievement from our esteemed alumni. From humble beginnings to extraordinary accomplishments, our alumni have shared their personal experiences of how the program experience shaped their lives. They recount the invaluable lessons learned, connections built and the profound impact of the program

on their professional trajectories. Each feature and story is a testament to the power of investing in youth and nurturing their potential to drive social change.

Thank you to all our alumni for sharing their inputs and to the State Government of Haryana for their unwavering support in shaping the future leaders of tomorrow.

Enjoy this glimpse into the transformative power of the CMGGA program.



ANKIT JAIN

Fellowship year
2016-2017

District of deployment
Jind

Current sector and place of employment
Social impact consulting; Co-founder, GDi Partners

Title:
CMGGA: The “Point O” of my social impact projectile!*

My CMGGA journey in brief

Post my engineering from IIT Kharagpur, I was working with the global mining giant Rio Tinto in a diamond mining project in remote Madhya Pradesh. Within a year, I was sure that a corporate career would not provide the job satisfaction I was seeking. The fact that social impact was my calling was also very clear, but I did not know the potential pathways to it. A career in the civil services sounded like the only viable option, but given the lack of insight into what being a civil servant meant, I was never too sure. It was then that the CMGGA opportunity arose, and it seemed fascinating that one year of the fellowship experience would provide all the insights into civil services as well as the social impact sector at large. To imagine the worst - If I didn't find job satisfaction in this role, I could always come back to the corporate world or explore something else. Never had I fancied that the one year experience would be so impactful in helping me decide my career trajectory!

As a CMGGA in Jind, I was lucky enough to be given a free hand as well as adequate mentorship by the Deputy Commissioner (DC). I helped the DCs develop a plan of action and supported implementation of key schemes like the “Swachh Bharat Mission”, “Beti Bachao, Beti Padhao”, 24x7 rural electrification

scheme “Mhara Gaon Jagmag Gaon”, citizen grievance redressal mechanism “CM Window”, and G2C service delivery reforms through district/ sub-division level centres as well as village level “Common Service Centres”. 2016 was also the year that demonetization happened, which gave a brief but exciting experience of contributing to building a less-cash or cashless economy. The opportunity to work on two pilot projects - (a) Transformation of the District Library and (b) Setting up a tech and data enabled scheme monitoring dashboard for the DC - provided valuable entrepreneurial experience as well.

By the end of the CMGGA program, I had a good amount of clarity - I wanted to continue working with governments (given the scale of potential impact), more specifically, in the space of impact consultancy. This led me to join Samagra Governance post program completion. After a few years of experience of working in different geographies and domains, the time seemed right for an entrepreneurial journey. Along with two of my co-founders, we started GDi Partners, a social impact consulting start-up, in 2020, which has grown on to become a 60+ member team now, contributing to #NationBuilding in partnership with several governments, philanthropies and bi/multi-laterals.



The Professional achievement I am most proud of

Securing over INR 40L in government funding and community contributions, the transformation of Jind's District Library was a pivotal endeavour. As a vital educational resource for students, particularly those from disadvantaged backgrounds, the library's overhaul was imperative. Challenges like sweltering summers and monsoon-related closures demanded attention. Proposing a vibrant redesign, I collaborated with experts, securing MPLADS funds through the District Commissioner's support. Community leaders rallied, donating resources like printers and inverters. By 2017, with continued CMGGA leadership, the library emerged rejuvenated. The library continues to function as a valuable resource and is a stellar example of creating impact at scale that will benefit generations to come, making it my most valuable memory from the program.

This success (along with a similar one from CMGGA in Ambala) spurred statewide action, with the Chief Minister's Office initiating a comprehensive program to transform all district libraries, fueled by government funding.



The Most Powerful thing that CMGGA did for me

The CMGGA program worked as a year-long bootcamp in how the district administration functions - the cutting-edge of governance in the country.

The role of district administration includes socio-economic transformation, law and order management, oversight of local governments and revenue administration. In a one year time frame, I received a whirlwind overview of day-to-day operations of almost all government departments (education, health,

women and child development, policing, skill development, rural development, urban governance, technology, business promotion etc.). The program also provided a key practical skill-set of co-working with a wide variety of stakeholders (government officials, NGOs, students, etc.).

This crash course formed the basis of any and all future (as well as current) contribution I was able to make as a social impact consultant or entrepreneur to #NationBuilding.



My most sticking memory from CMGGA

Some fond memories of Jind include dawn-hour village visits to motivate people against open defecation, or visits to identify electricity theft or improve functioning of government schools, health centres and Anganwadis. Being asked to chair meetings and being invited to numerous government/community events as chief guest (both of which felt daunting then), or being looked up to by ordinary citizens who believed I could get their problems solved by bringing it to the CM's notice, or joining a citizen volunteer group who organised city clean-up drives every weekend were humbling experiences.

The program also helped me improve as a person. For the first time, I was co-working with people who were not engineers! This

bunch of 25-odd folks showed me different perspectives of living and enjoying life, while delivering strongly on the professional side. Interacting with them helped me significantly improve my interpersonal, management and conversation skills. Some of the fond memories include the forums at Ashoka (which always took me back a few years to hostel life), the post CM meeting parties, and brief trips to other districts, either in the context of a meeting or just CMGGA meet-ups. My biggest personal takeaway from CMGGA is that some of my cohort-mates are today my closest friends, who are with me during all my happy or sad occasions in life.

PALAK RAWAL

Fellowship year/s

Term 1: 2016-17

Term 2: 2017-18

District of deployment

Rohtak

Current sector and place of employment

International Development; Social Development Specialist
at the Asian Development; Manila, Philippines

Title:

Driving social change: Reflections on my time with CMGGA



My CMGGA journey in brief

I applied to the CMGGA program as a 21-year-old, right out of the Young India Fellowship program, because I was eager to contribute towards social change and look beyond the common narrative that “the government is not doing enough”. I saw CMGGA as an opportunity to be a part of the system and learn about the functioning of state machinery at the grassroots level.

During my two years at CMGGA, I had the opportunity to work with 16 different departments at the district and state level and provide support through structural reforms in public service delivery. This included supporting the implementation of flagship schemes like Beti Bachao Beti Padhao, Swachh Bharat Mission, and Saksham Haryana, among others. The most significant projects for me included working with the State Police Department on the Women Helpline to develop a model for effective and timely response; with the State Transport Department on streamlining processes for commonly availed services like driver's license and vehicle registration; and with the State Information Technology Department on using a mobile technology platform like Haqdarshak to increase citizens' access to government schemes.

Words cannot fully describe the impact of CMGGA on my professional journey. It has been the most transformational experience of my life. Everything I have done in my career since has benefited from that experience, whether it be pursuing master's in public policy at the National University of Singapore or working in international development with ADB and the World Bank.

CMGGA has equipped me with a deep understanding of government machinery and social issues at the ground level, providing me with the knowledge and skills needed to contribute to change.

Today, in my current role, when I work closely with governments in the Asia-Pacific region on social protection, economic inclusion, and gender equality, I draw immensely from my time at CMGGA.

The lessons learned in the program continue to motivate me as a development professional, reminding me to work towards bottom-up change and the power of systemic transformation through state-led reforms.

The Professional achievement I am most proud of

The project I'm most proud of and grateful to CMGGA for is the Jaagriti project, which aimed at reducing gender disparity in Haryana. It was born out of a pilot in Rohtak district and was later scaled up to the state level. I had the opportunity to initiate and lead this project in Rohtak and Jhajjar districts, focusing on increasing safety and mobility of women and girls in public spaces and sensitising the upcoming generation of school children towards gender equality. We received support from the

state level and partnered with six organisations to demonstrate a model of social change. The project led to significant results, particularly in raising awareness of gender norms among school children and increasing street lighting in public spaces, and the interventions were scaled up to all districts of Haryana. I feel proud and humbled knowing that this may play a small role in enabling young women and girls to truly fulfil their potential, just as CMGGA enabled me to.





157 The Most Powerful thing that CMGGA did for me

It transformed me as a person, changing the way I view life. Before the program, I was a naïve young woman, passionate about contributing to social change but never having stepped outside the protective confines of family and friends. Being the first woman in my family to formally work or live away from home, I thought I knew what it meant to fight for change. The two years spent in Rohtak taught me the meaning of change at the community and systemic levels and the power of the

collective. I am most grateful to the cohorts in CMGGA and for the lifelong relationships built in Rohtak.

This program gave me the courage and ability to truly discover myself. I came out of it as a confident young woman, still passionate about contributing to social change, but now more aware, resilient, and equipped to do so.

My most sticking memory from CMGGA

There are more than a dozen, but the two that always makes me smile are:

- » During every field visit or meeting, I was fed unlimited doodh, ghee, and chai, accompanied by the constant affection-backed phrase backed “itni sukadi hai, Haryana mei kaam kaise karegi” (you’re so thin, how will you work in Haryana?)
- » Remembering the creativity of the first CMGGA cohort in writing songs about the government’s flagship schemes (like “Jammag feeder banogi”) and the courage of singing them at the end of the first CM meeting.



KARN AILAWADHI

Fellowship year/s

2016-17, 2017-18, 2023-24

District of deployment

Gurugram (Term1), Yamunanagar (Term2) and Chandigarh CM Residence (Term 3)

Current sector and place of employment

State Incharge - CM Dashboard, State Government of Haryana

Title:

संकल्प से परिपूर्ति तक का मेरा सफ़र

My CMGGA journey in brief

I enrolled in the CMGGA program to both gain knowledge and actively participate in the experimental governance projects initiated by the Haryana government. Being a resident of Haryana myself, I was pleasantly surprised to witness Chief Minister Sh. Manoharlal's willingness to introduce IT systems, amongst other process oriented changes, into the bureaucratic framework, which had long been accustomed to operating in secrecy and maintaining the status quo.

Throughout my time in the program, I had the privilege of collaborating with over 15 departments, engaging with 18 flagship schemes, initiating three district-level projects, partnering with six Deputy Commissioners, conducting visits to over 200 schools, 17 subdivisions, and approximately 180 villages. It's truly remarkable how the CMGGA provides young individuals with the chance to fully commit themselves to the progress of a state.



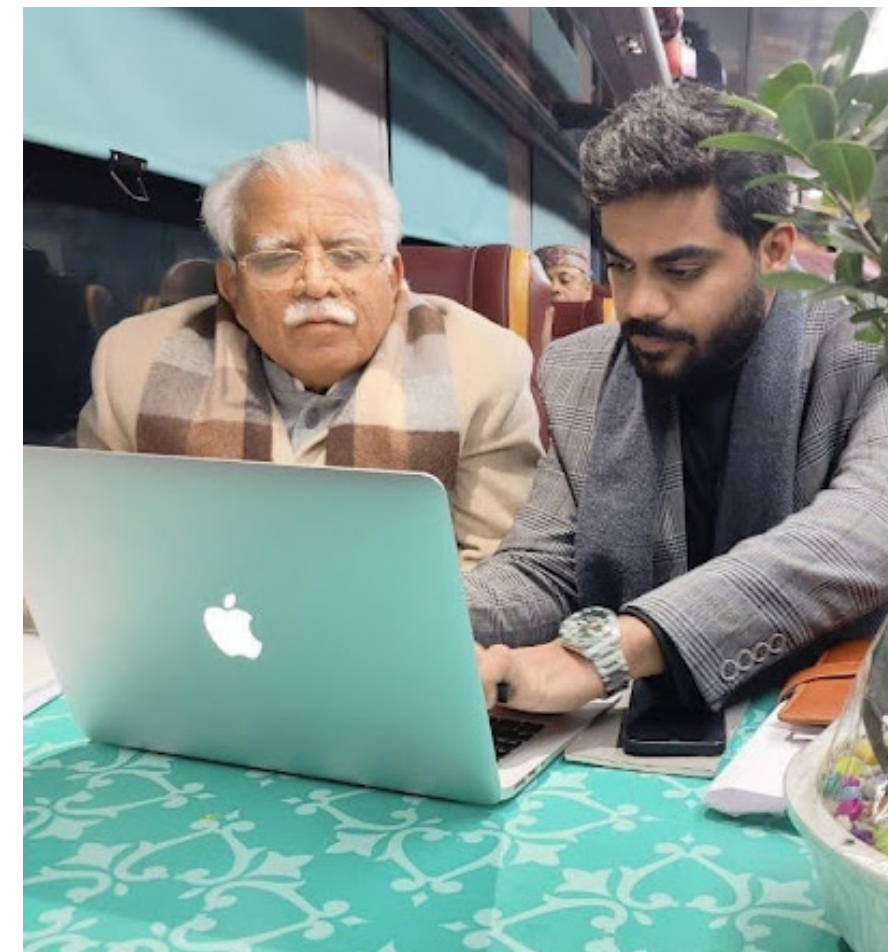
I worked for schemes like Beti Bachao Beti Padhao, Swachh Bharat, CM Window, Auto Appeal System, Jan Samvad, Adolescent Health Education, Urban Swamitva, Property ID, etc which are all a testament to the mission of 'Antyodaya' that Hon'ble CM lives by.

I am convinced that my experience with CMGGA has shifted me from being an uninformed citizen to becoming a proactive agent of change.

Previously, as an outsider, the intricate administrative procedures seemed insurmountable, let alone the task of steering and executing them. Collaborating in teams wasn't always my forte, but CMGGA completely altered that. My fellow associates became my greatest support system throughout my tenure in the program. Despite working independently in our respective districts, we were united by a shared objective to streamline processes and eliminate obstacles in service delivery.

The Professional achievement I am most proud of

My proudest achievement within CMGGA is undoubtedly my CM Dashboard project. This platform consolidates over 25 different department portals into one, utilising Tableau software to generate straightforward reports for the Hon'ble CM. The project's aim was to revolutionise governance through strategic



The Most Powerful thing that CMGGA did for me

The most impactful aspect of the program for me has been the perspective it has afforded. I doubt any other format could have provided such an in-depth understanding of how things truly operate on the ground. I found myself integrated into the system while remaining an observer of it.

data visualisation and analytics. I can confidently assert that my Dashboard reports have facilitated the Hon'ble CM in convening over 100 meetings solely based on analytical data, rather than the disparate array of Excel sheets typically shared by department officials.



The unique privilege of interacting with an IAS officer in the morning, sharing lunch with a Panchayat secretary, and having an evening tea with a school teacher provided me with a broad lens through which to analyse the entirety of the governmental structure.

My most sticking memory from CMGGA

It's tough to narrow down just one funny incident because there were so many memorable moments. There was a time when I bragged excessively about the wildlife sightings in Kalesar National Park, located in the Yamunanagar district, where I was stationed. Consequently, 3-4 of my colleagues decided to join me for a visit. Much to my embarrassment, we didn't see a single animal during our two-hour safari and they teased me endlessly about it.

Then there was the time in Gurugram when I couldn't easily decline my DC's request, so I ended up going on an early morning cycling trip for kilometres, all while pretending to be thrilled about it.

And who could forget the time my fellow associates put me in a tight spot by asking me to mimic Dr. Rakesh Gupta in front of him at Ashoka. There are countless memories like these that I'll cherish for a lifetime.



यमुनानगर | अंत्योदय भवन का निरीक्षण करते डीसी।

अंत्योदय सेवा केंद्र में आने वाले का रिकॉर्ड दर्ज करें : डीसी

गिरीश अरोड़ा ने किया अंत्योदय सेवा केंद्र का निरीक्षण

यमुनानगर | डीसी गिरीश अरोड़ा ने अंत्योदय सेवा केंद्र का निरीक्षण किया। उन्होंने केंद्र में विभागों द्वारा दी जा रही योजनाओं की विस्तृत जानकारी ली। उन्होंने कहा कि इस सेवा केंद्र में आने वाले व्यक्तियों का पूरा ब्यौरा रखा जाए, जिसके लिए विभाग अनुसार रजिस्टर मेनटेन किया जाए। उन्होंने सरकार द्वारा कंप्यूटरीकृत अंत्योदय सेवाओं के लिए तैयार किए गए सॉफ्टवेयर के बारे में भी जानकारी हासिल की। डीसी ने कहा कि हर रोज 30 से

अधिक व्यक्ति अंत्योदय भवन में विभिन्न योजनाओं के लाभ के लिए पहुंच रहे हैं। उन्होंने कहा कि अंत्योदय सेवा केंद्र में हेल्प डेस्क स्थापित किया गया है, जहां पर आने वाले लोगों को टोकन नंबर दिया जाता है तथा बारी-बारी सभी के ऑनलाइन फॉर्म भरे जाते हैं। इस अवसर पर जिल्ला समाज कल्याण अधिकारी अश्वनी मदान, मुख्यमंत्री के सुश्रमण सहयोगी कण अलावादी व तहसील कल्याण अधिकारी अरिसूदन शर्मा भी मौजूद रहे।



Saksham Haryana Shikshit Haryana



MONICA HEMRAJANI

Fellowship year/s - 2019-20 (Program Team: Deputy Manager - 2020-2022, Manager -2022-23)

District of deployment - Fatehabad

Current sector and place of employment

Development Sector/ Leadership Development; Chief of Staff, Indian Leaders for Social Sector (ILSS), New Delhi

Title:

Managing bottomline to transforming Lives: My pivot to the social sector



My CMGGA journey in brief

Growing up in an upper-middle-class family, discussions of business and finance were commonplace. I naturally assumed that my destiny lay within the realm of finance and becoming a Chartered Accountant solidified this path. However, my first stint as an Investment Banker left me pondering if this was truly my calling. The world of finance, though intriguing, felt devoid of the deeper impact I yearned to make.

A turning point came during a CSR volunteering activity with Self Help Groups on financial inclusion. I witnessed firsthand the stark inequalities women face in accessing opportunities. Limited market access and a lack of training in managing various facets of business were glaring issues. Driven by a desire to deep dive into such market imperfections and finding my purpose, I took a leap of faith to quit my corporate job and venture into the social sector.

I applied for CMGGA to solve systemic problems at scale. Within two months, I found myself in the nondescript town of Fatehabad, embarking on a life-changing journey. As CMGGA

Fatehabad, I spearheaded the establishment of a shelter home for women survivors of abuse. Today, this Centre provides access to free psychological counselling, legal advice, and medical support to approximately 50 survivors every month. Engaging in the endeavour to forge a safer and more equitable world for these women not only reaffirmed my conviction to social impact but also sparked profound personal growth and introspection.

My journey continued as I took on the role of Manager within the Program Team at CMGGA. Leading Haryana's ambitious initiative to digitise its paper files, I supported over 130 departments in the state's transition to a paperless system. This massive project taught me to handle diverse stakeholders, undertake complex negotiations, and manage large-scale initiatives. The journey was fraught with challenges, including navigating bureaucracy, budget constraints, and resistance to change from entrenched stakeholders. However, perseverance and a shared vision kept us moving forward.

The four years with CMGGA taught me a very important lesson: good governance transcends mere administration. It's about uniting varied viewpoints to forge a shared vision, keeping people at the core.

Today at ILSS, I draw on these lessons as I continue to empower individuals and communities, leveraging my experiences to foster social impact and governance that truly serves the sector. CMGGA helped me find my Ikigai, the guiding thread that whispers the timeless truth- in serving others, we discover our true fulfilment.

The Professional achievement I am most proud of

One of the most fulfilling experiences during my tenure at the CMGGA was the launch of two transformative initiatives on Good Governance Day by my Deputy Commissioner: the District Grievance portal and District Call Center. Sitting in public dealing meetings with my Deputy Commissioner, I witnessed firsthand citizens travelling miles with handwritten applications, most of which were unresolved complaints. It became evident to me that there was a need for a systematic process to track and



record citizen grievances to resolve inherent issues within the system—lack of tracking and communication to the last mile.

The implementation of the One Stop portal and call centre facilitated timely resolution of complaints, fostering transparency and accountability. The District Call Center, later repurposed as the COVID Control Room today serves as an emergency response system facilitating ~1000-1500 queries a month



The Most Powerful thing that CMGGA did for me

Six years ago, I took a leap of faith to enter the social sector, and joining the CMGGA program was a life-changing decision.

This fellowship has been an incredible journey of self-discovery and professional growth. It helped me gain unparalleled on-the-ground experience that made me see the world in its raw form- as it should be.

Each day brought new challenges, but also moments of genuine connection and triumph.

The program honed my abilities in negotiation, collaboration, strategy, and understanding the complexities of change.

I have seen the program evolve over years and it has only firming my belief of putting impact first, a lesson that will stay with me forever.



My most sticking memory from CMGGA

My most unforgettable moment was the inauguration of One Stop Centre for Women Survivors of Domestic Violence. It wasn't just another event – it was the realization of a dream shared by many women who had suffered any form of abuse. But getting there wasn't easy. From the struggles of finding suitable land to rallying support from different stakeholders, every step felt like an uphill battle. And when the day finally arrived, and we

cut the ribbon to open the doors of the One Stop Centre, it felt like a victory. It wasn't just about building a centre; it was about creating a sanctuary where women could find hope, healing, and support. And as I stood there, surrounded by the smiling faces of the women we were there to serve, I knew that this was just the beginning of a journey filled with hope, resilience, and endless possibilities.

SHUBHI KESARWANI

Fellowship year/s - 2017-18

District of deployment - Jind

Current sector and place of employment

Environment sector, Haryana

Title:

"From Grassroots, Governance to Lifelong Bonds: My Transformative Journey with CMGGA"



My CMGGA journey in brief

Choosing the CMGGA (Chief Minister's Good Governance Associates) program was a decision driven by my desire to break into the blackbox that the Government seems to be. The program offered a unique opportunity to work directly with the Chief Minister's Office of Haryana, mentored by the APSCM, other key government officials, Ashoka University's academicians, Samagra's Consultants and local communities. The designation and the opportunity allowed me to access and engage with the experts and resources spreading across 20+ government departments at the district and state level helping me to understand the complexities of public administration and contribute to 'impact at scale'.

In Jind, my work primarily focused on several key initiatives driven by target areas of CM. I was deeply involved in the SARAL – citizen's digital services, Saksham Haryana- ensuring grade level competency for the government school kids and Revenue process streamlining apart from another 10+ modules.

But the program design gave us an opportunity to choose a governance problem statement, solve it and eventually scale it. One of the most significant projects was 'decentralised solid waste management'. I collaborated with the municipality

to develop a sustainable system for waste segregation, composting, market linkage and recycling, which not only improved cleanliness but also created job opportunities for the community. The project was successfully executed and was adopted as a model in other districts and registered as the best case example in Haryana's Swachh Bharat Mission.

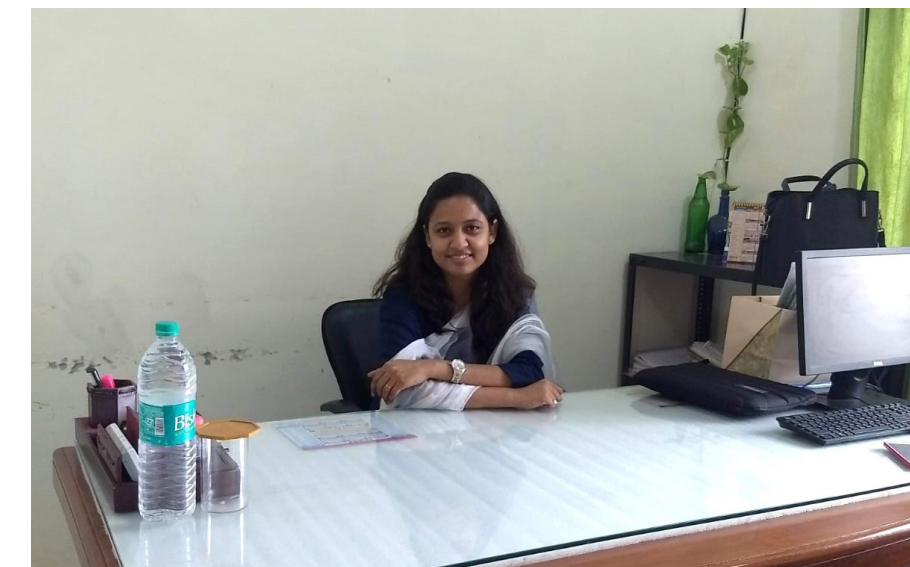
Libraries were very popular for districts like Jind, where there were limited avenues to achieve the Haryanvi dream of getting into government services. Governance and Infrastructure , both were a massive issue. Renovating the district library was a project close to my heart. The library was in dire need of modernization to make it more accessible and resourceful for students and the general public using the PPP model and involving the local community to take more ownership in ensuring the smooth functioning of the ecosystem. I worked with various stakeholders to upgrade the facilities, introduce digital resources, and create a more engaging environment for learning and community activities. This module was much praised by the CS and the CM and was scaled across the state the very next year.

Additionally, I spearheaded an educational program focused on young women and gender awareness to abate the suppression faced by girls in the region. This initiative aimed to empower young women by educating them about their rights, health, and opportunities. Through workshops and interactive sessions, we fostered a supportive network that encouraged them to pursue their aspirations confidently. The program has been going on in Uchana (one of the sub-divisions) until now in collaboration with Blue Ribbon Movement. A few girls of Uchana have now even travelled to Mumbai and are employed in different parts of the country.

Throughout my tenure in the CMGGA program, I experienced significant professional growth. The challenges I faced and the solutions I developed enhanced my problem-solving skills and adaptability.

Interacting with diverse groups of people, from government officials, politicians, academicians and consultants, to community members, enriched my understanding of effective communication and leadership.

The successes and learnings from each project not only contributed to the development of Jind but also shaped me into a more resilient and resourceful individual, ready to take on future challenges in governance and public service.



Sustainability of Public District Libraries

Aim of the Project

To revive the culture of reading, exploring and researching

To reduce dependence on the department for minor yet impactful decision

To run the library , through people's participation and contribution. Increasing citizen ownership

Facilitate better means and facilities in the library

मुख्य सचिव ने किया अत्याधुनिक लाइब्रेरी का उद्घाटन

महामुख्य, वैज्ञानिक या साहित्यकारों के नाम पर बनाए कक्ष, 35 लाख रुपये की राशि खर्च कर जींद में बनी है लाइब्रेरी



जी.आई.एस. तैयार को मिली बड़ी सौकरत

Phase 1 : Renovation of Library and making a committee for efficient management, which tripled the number of readers in the library



Features of the Project

Library society was formed under the chairmanship of SDM Jind

Administrative works like opening up a library account and receipt books were brought into place

Apprentices were deployed and given responsibility for the vacancies

Work was divided amongst the local officers and citizens

The Professional achievement I am most proud of

As part of the CMGGA program, I successfully led the renovation of the district library in Jind, ensuring strict adherence to timelines and budget. The project significantly improved the library's resources and accessibility, making it a valuable asset for local youth. This initiative not only garnered appreciation

from the community but also gained recognition from higher authorities. Due to its success, the model was scaled up and implemented across the entire state, enhancing educational infrastructure and opportunities for countless students.



The Most Powerful thing that CMGGA did for me

My biggest takeaway from the CMGGA program was gaining profound insights into local governance and the intricacies of getting things done effectively.

Working closely with the policymakers, politicians, government officials and local communities taught me the importance of collaboration, adaptability, and strategic planning which has helped in my career since then.

My most sticking memory from CMGGA

The most unforgettable memory from my CMGGA journey? Hands down, it was meeting the incredible people in my cohort. Picture this: late-night brainstorming sessions before the CM presentations after 5 iterations, impromptu dance-offs, and endless laughter during team times at Ashoka University. We

Navigating bureaucratic processes and addressing grassroots challenges provided me with a practical understanding of public administration. This experience not only honed my problem-solving and leadership skills but also reinforced the value of persistence and innovation in driving meaningful change.

bonded over shared challenges and celebrated each success, forming a tight-knit group that felt like family. Those days were a whirlwind of fun and growth, and amidst the hard work, we made lifelong friends who turned every moment into a memorable adventure.

Decentralized Waste Management

Sanitation Park for composting and waste micro-segregation

D2D segregated waste collection

न.प. ने शुरू की हल्का बोल एक्टिविटी, नगर पार्क के नेतृत्व में निकाली रैली

Deliverables in 4 months from 2 wards of Pilot

- 90% segregation in the pilot ward
- Construction of Sanitation Park
- 2200 kg of compost prepared
- Almost 4 tonnes of recyclable waste sold for 38,000 Rs.

Next Steps for institutionalizing the process

- SDM Jind appointed as Nodal officer
- Construction of 2 more Sanitation Parks
- Expansion to 5 more wards
- In-house IEC for the segregation of door to door waste

IEC

Trainings

Resourcefulness

राष्ट्र में विकसित करेंगे दो और स्वच्छता पार्क : डीसी

जिला प्रशासन पार्क विकसित करने कायम प्रयास का पालन प्रारंभ कर चुका है

District Scale-up plan for Sanitation Parks

Young Women's Leadership Program

Aim of the Project

To empower the girls from the backward blocks of Jind District

To instill the values of community service and volunteerism in young girls

To act as catalysts in patriarchal society that's evolving towards balanced society

Addressing gender issues in the society through an innovative approach of empowering

Learning

Opening Workshop: A batch of 35-40 Girls go through a 5 hour workshop on leadership values – vision, self-confidence, empathy, teamwork and action

They are divided into different groups, each of whom take up micro projects around social issues in their community (education, health, gender issues, environment etc.) These are monitored and guided by the Avant team

Reflection

Closing Workshop: Once the projects are over, groups reflect on their work

Presentations: Each group presents their work in front of evaluators.

Girls are felicitated with certificates by a woman leader who also interacts and inspires them by sharing her journey.

Action

Celebration

Features of the Project

The program to focus on 1200 girls of government schools

Funding being done under Beti Bachao, Beti Padhao funds and CSR

SDM Uchana is the nodal officer and the year long program will be conducted in Jind

The partnership done with BRM Movement, a gender expert organization

SAKSHI SRIVASTAVA

Fellowship year/s - 2018-2019

District of deployment - Karnal

Current sector and place of employment

Education; Founder Director, Anubhuti

Title:

"From Theory to Practice: My Experience in Driving Systemic Change through the CMGGA"

My CMGGA journey in brief

Participating in the Chief Minister's Good Governance Associate (CMGGA) program was an amazing and transformative experience. I was placed in the CM's constituency, where the expectations were always high, pushing me to strive for excellence in every task. Under the exemplary leadership of Dr. Rakesh Gupta, I learned the importance of setting high standards and driving systemic level changes that have a lasting impact.

Throughout my journey, I piloted multiple district initiatives that aimed to improve governance and service delivery. These projects allowed me to apply critical thinking and a systemic change approach to address complex issues. Additionally, I took on the responsibility of contributing to research articles that provided evidence for innovative ideas, further solidifying my learning and experience.

One of the most rewarding aspects of the program was the collaboration with my cohort and my co fellows, Sindhuja and Suvridha. Their insights and support were invaluable, making our collective journey richer and more impactful. We learned from

each other, shared our challenges, and celebrated our successes together, creating a strong bond that will last a lifetime.

Moreover, I was fortunate to gain two lifelong mentors who played a crucial role in my professional and personal growth. Mr. Aditya Dhaiya, the District Commissioner (DC), and Mr. Nishant Yadav, the Additional Deputy Commissioner (ADC), were in strong support. Their guidance and encouragement were instrumental in navigating the complexities of governance and implementing effective solutions. With their support, I was able to pilot my dream project for Out-of-school and drop out children.

This experience profoundly shaped my skills in critical thinking, empathy, and the ability to drive systemic change. It taught me the importance of collaboration, innovation, and perseverance in the face of challenges.

The lessons learned and the relationships built during this journey have been invaluable, leaving a lasting impact on my approach to governance and leadership.



Armed with the knowledge and experience gained during the CMGGA tenure, I founded Anubhuti, an organisation dedicated to creating change by involving talented youth from local communities to work at the grassroots level. Our fellowship model bridges the gap between the community and the education

system, aiming to create reformers who drive systemic change to achieve educational equity. To date, we have impacted one million children, 220 youth, and 30,000 govt teachers, fostering a new generation of change-makers dedicated to transforming their communities.



The Professional achievement I am most proud of

The professional achievement from my CMGGA experience that I am most proud of is the success of the Saksham Haryana scheme, where my blocks achieved the 'Saksham' status. Additionally, publishing a research paper on SHGs under guidance of Dr. Pradeep Chhibbar, a professor at the University of California, Berkeley, was a significant milestone. This collaboration provided me with deep insights into policy research and

enhanced my understanding of systemic change.

Secondly, My District initiative- Apna kitchen promotes rural women entrepreneurship and financial literacy, Promoting experiential learning about maths through Math park etc was an incredible initiative. I was appreciated by the DC karnal for this. Also we fixed 150 blind spots in the Karnal district ensuring the women safety and installed the cameras and lights under leadership of former ADC Nishant yadav

The Most Powerful thing that CMGGA did for me

The professional achievement from my CMGGA experience that I am most proud of is the success of the Saksham Haryana scheme, where my blocks achieved the 'Saksham' status. Additionally, authoring a research paper with Dr. Pradeep Chhibbar, a professor at the University of Berkeley, was a significant milestone. This collaboration provided me with deep insights into policy research and enhanced my understanding of systemic change.

My most sticking memory from CMGGA

My most striking memory from the CMGGA program is a conversation with Dr. Gupta during a challenging time at the district level. Sensing my struggle, he shared a profound thought: "Working with people is a skill, and if you learn that skill, you achieve all the goals." This wisdom not only boosted my morale but also transformed my approach to collaboration and leadership.

It reminded me that empathy and effective communication are key to driving systemic change, and this lesson continues to guide me in my professional journey.



PRATIK HARISH

Fellowship year/s

Term 1- 2016-17, Term 2- 2017-18

District of deployment

Kaithal

Current sector and place of employment

Governance; Program Manager, Centre for Effective Governance of Indian States

Title:

Learning and Impact – A truly memorable CMGGA Journey

My CMGGA journey in brief

As I was reaching close to the end of my post-graduation in public policy, I began looking for roles that would give me first-hand experience of how policy plays out on the ground. This was how I came across the CMGGA program. From its description it seemed like the best opportunity to get first-hand experience of how policy is implemented and also learn about the workings and decision-making process in the government ecosystem.

There was an element of risk though. Given that there wasn't any precedent for such programs, meant that there had to be a certain leap of faith to take up the program. But I did take that leap and there is not one single moment since then that I have regretted it. The CMGGA program was extremely well designed as a unique combination of learning, application and impact.

All along, it was not just one or two individuals but the entire team was motivated and focussed on creating a positive impact through the work. To add to this, the personal involvement and support of the Hon'ble Chief Minister and his office through Dr Rakesh Gupta (IAS) acted as a catalyst for all of us.



In the first year, as I learned about the workings of the district administration in Kaithal, I had the opportunity to work on multiple key projects of the state government. Projects such as Mhara Gaon Jagmag Gaon and the Swachh Bharat Mission helped me understand the various dimensions and perspectives that play out on the ground when a policy is implemented. With the support of the district administration, I also had the opportunity to bring in some governance reforms including digitisation of the district record room alongside putting in place a system to streamline service delivery at the erstwhile eDisha Kendras. Interestingly, I also got the opportunity to work alongside the state Transport Department to develop standard operating procedures for services like Vehicle Registration and Driving Licences.

In the second year of my engagement alongside the CM Office in Chandigarh, I had the opportunity to work on the design and rollout of the Antyodaya SARAL project along with the Digital Haryana Cell. This was a tremendous opportunity where I was able to experience first-hand, a state wide roll out of a project in all the districts and the various challenges associated with it.

The above highlights are just a small glimpse into the vast ocean of experience I've had in the 2 years.

The two years together armed me with several valuable insights about policy implementation at different levels of government and a view of the complexities involved in policy design. The CMGGA experience was truly like none other and if I was to go back in time and make a choice with hindsight about taking the leap of faith, I would 100% do it.

The Professional achievement I am most proud of

Given that I was part of the CMGGA program for 2 years, I would pick 1 for each year. In the first year, the work done alongside the Transport Department, and supporting the program team with the roll out of the Standard Operating Procedures for the Driving Licences and Vehicle Registration stands out clearly. The experience of working on simplifying processes keeping in mind the end user, and getting the same implemented in the state alongside all my fellow CMGGA friends is not something



that I could have thought of doing in my very first year of professional experience.

This work then led me to work further towards enabling improved service delivery through the Antyodaya SARAL project in Haryana, in the second year. An opportunity to work on the rollout of a state wide project is unmatched, particularly so early in one's career.

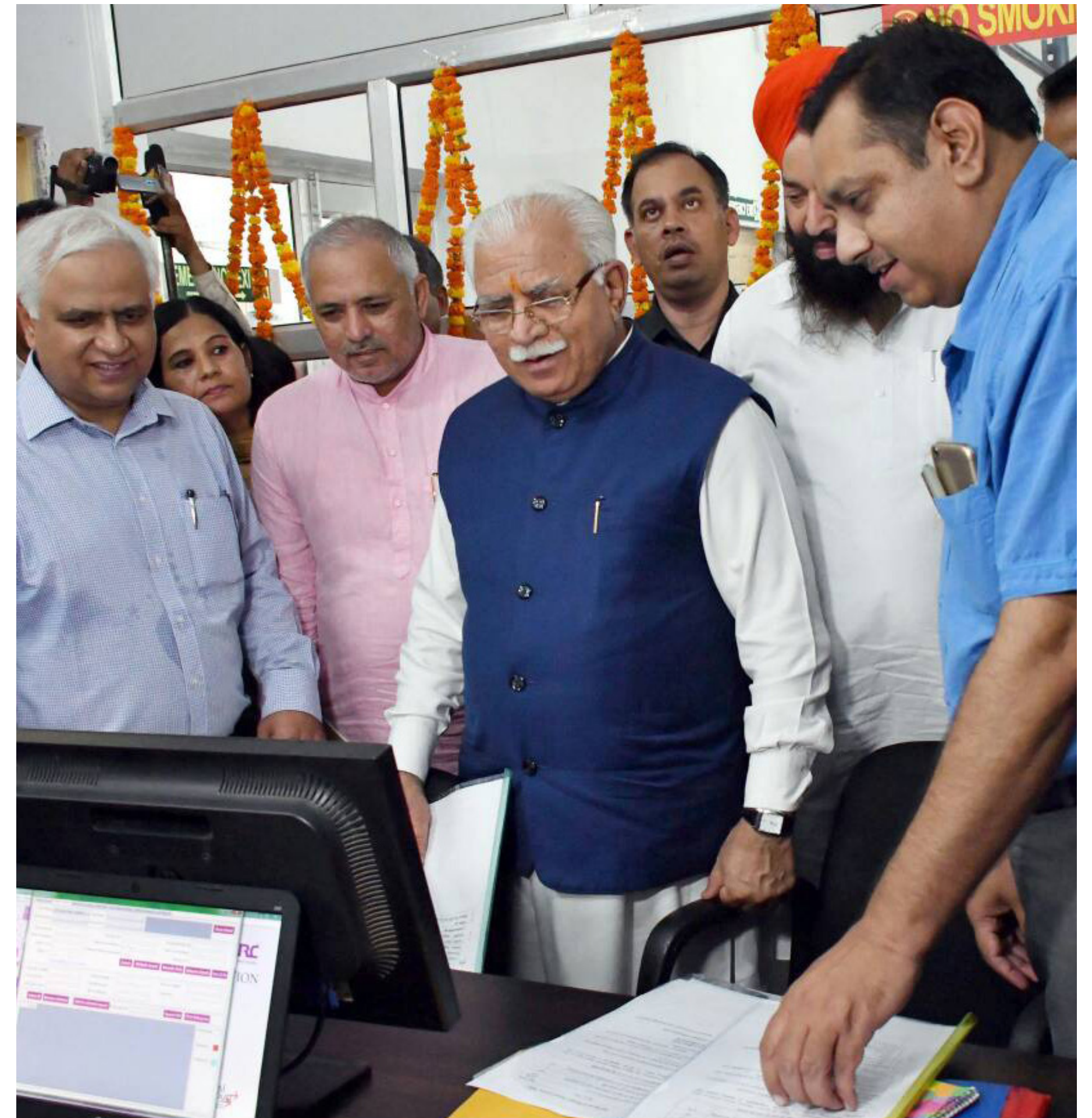


The Most Powerful thing that CMGGA did for me:

The CMGGA program did a lot of things for me but one thing that clearly stands out is the 'confidence' that it built in me. Right from the get go, working independently alongside senior bureaucrats in Kaithal District and the opportunity to engage with state level officers in the Chief Minister's office gave a significant boost of confidence. To add to this the opportunity to engage directly with the Chief Minister of the state on a regular basis, and getting the space to present our inputs to him certainly helped as a boost.

My most sticking memory from CMGGA

The most sticking memory from the CMGGA program is the many people interactions that I have had through this journey. Not just bureaucrats at different levels, there were so many colleagues and staff members with whom there have been many memories. One that stands out is the celebration of my birthday at the PWD Rest House in Kaithal in my first year of the program. My parents had sent out a cake for me, and I had the opportunity to cut the cake and celebrate my birthday with all the staff of the rest house – something I had never thought of.



JINSON GEORGE

CHACKO

Fellowship year/s - 2023-24

District of deployment - Karnal

Current Employment

Consultant, Haryana Right to Service Commission

Title:

CMGGA - Jinson of all Trades, Master of None

My CMGGA journey in brief

I was in the policy space, working with Members of Parliament for around two years before joining the CMGGA program. Over these years, I felt that I had reached a point of saturation where my entire knowledge vault was based on secondary research. It felt like I did not have any novelty of my own based on my experiences. That is how I landed at the doors of CMGGA. As a CMGGA, I was able to operate in the shadows of the district administration, aiding their implementation of key schemes in the domain of public grievances/requests, public health, water and sanitation, education, etc. Over the several months, I ended up working on 32 schemes of public importance.

CMGGA accorded that opportunity to have the bird's eye view of governance in a nutshell. It provided the access and authority to key stakeholders and offices which otherwise do not communicate much with each other. As a cohort we spearheaded the implementation of the Amrit Sarovar scheme across the state with additional components of Amrit+ and Amrit++ which was a CMGGA brainchild. This in turn was inaugurated by the Hon'ble Chief Minister himself across the state. I also aided the state government in curating the public grievance interface through the Jan Samvaad portal. This also offered me the opportunity to engage with all types of



stakeholders in the chain of command, right from a panchayat secretary to the Chief Minister himself.

The program was a massive lesson in terms of the fact that governance cannot be taken for granted. It is an act of responsibility and I feel coming out of the program, I am no longer an armchair critic.

I feel more prepared and curious about the outside world with an experience which is for sure a novel experience. The program in its totality gives you the confidence of having worked in every possible sphere of governance but also the humility to accept that you are a master of none.



The Professional achievement I am most proud of

Karnal was the second worst performing district in Mukhya Mantri Antyodaya Parivar Utthan Yojana (MMAPUY) when I had joined the program with a pendency of over 5600+ applications. Through a sustained year-long effort in coordination with the Additional Deputy Commissioner, we were able to reduce the pendency by around 90%, while disbursing loans to over 700+ antyodaya families. This involved micro level review and monitoring of 24 banks and 18 departments across the district which led us to finish in the top five districts by the end of the program.

In addition to this, Karnal provided several technical interventions which were adopted by the state department, which in turn eased the implementation and monitoring of the scheme across the state.



The Most Powerful thing that CMGGA did for me:

As a CMGGA, you often find yourself questioning many things. The quality of your experience is shaped by the questions you ask. The program encourages you to delve into multiple layers of thought that might otherwise remain hidden due to knowledge existing in silos. My perspective on issues has significantly evolved. I now scrutinise the methodology behind figures and rationales before accepting them. This shift is perhaps the program's most significant impact on me, transforming my approach to information from impulsive to critical thinking.



My most sticking memory from CMGGA:

I had a great rapport with my driver, Anil Ji. All CMGGAs arrived in the districts in the midst of the Mukhya Mantri Antyodaya Parivar Utthan mela and we were expected to spearhead and give directions, which often led many of us to skip our meals across the day and rely on piecemeal lunch breaks wherever we visited. Anil Ji, would eventually end up scolding me for not

observing my meals properly. I still remember one statement in particular, when he said, "Sirji, life is weird. The day you decide to head to the field with a full stomach, everyone will offer you food, but when you leave for the field on an empty stomach, no one will offer you anything, such is life."



Fellowship year/s
2023-24

District
Sonipat

Current employment
Project Manager, Central Square foundation

Title:
Bridging Policy and Practice : Navigating
governance as CMGG Associate

My CMGGA journey in brief

Coming from a non-profit background, I wanted to engage with multiple social issues to explore my interests and drive impact at a large scale; thus, CMGGA could not have been a better opportunity.

Throughout my tenure, I have had the opportunity to navigate complex policy landscapes, forge strategic partnerships, and leverage the direct mentorship of the state's Chief Minister to co-create systemic reforms.

As part of the Chief Minister's Good Governance Associate (CMGGA) program, I have worked on 12 sustainable development goals, including education, livelihood, social justice public health, and infrastructure.

In the realm of fostering good governance and catalyzing substantial change, my strategies and approach have embodied scalability and sustainability as key elements to drive government initiatives. As part of the key modules, I implemented the Amrit Sarovar scheme contextualised to the Sonipat district where **25 Amrit ponds** were rejuvenated, **15 Amrit +** Ponds sustainably beautified through community engagement and **7 Amrit ++** raised 7 Panchayat's income by **Rs.8 lakhs annually** via



fisheries, and waste management. The program has helped me in terms of building a robust understanding of how government functions, nuances of public delivery system and to establish coordination with various government departments.



The Professional achievement I am most proud of

My most notable achievement has been to successfully implement two of the government's flagship schemes;

1. Under the School's Infrastructure, I have been to establish a robust institutional framework and leveraged neighbouring industries to raise Rs.40 lacs CSR fund leading to the revamp of 100+ playway schools directly impacting 2600+ children in Sonipat.

2. Under the Amrit Sarovar scheme, My efforts went on to rejuvenate the targeted number of Ponds, the Chief Minister virtually inaugurated 15 Amrit + Ponds and appreciated the efforts to get these ponds timely restored, beautified and sustained which were further utilised for raising panchayat' (local government) income through fisheries.



The Most Powerful thing that CMGGA did for me:

The most powerful program that program did for me is that it boosted my confidence to represent young voices in the meeting room filled with senior stakeholders. Young people's voices are not taken seriously in various spaces , the program's

goodwill and strong focused on delivery has given me an opportunity to put forth my ideas in coordination with the district commissioner and to make sure the ideas get timely implemented.

My most sticking memory from CMGGA:

Most sticking memory from CMGGA experience is time spent during forums. All CMGGAs coming together ,reflecting ,mind jogging and having a lot of fun together. It's been a space for

us to share a space full of trust, vulnerability and way forward. And ofcourse last few days of the forum that would go for CM meeting preparation were quite a unique experience.



TESTIMONIALS



AMRITA SEN

CMGGA 2023

Before CMGGA, I had already worked for a little more than a year in the development sector, trying to understand issues at the panchayat, school, and health sub-center levels. CMGGA became the best option since I craved a broader perspective, a chance to use my experience on a larger scale within the government. Moreover, CMGGA's diverse departmental collaborations promised a treasure trove of learnings.

I remember speaking to a few alumni before joining who called the program a "once-in-a-lifetime" opportunity, and I couldn't agree more. No program I know equips young professionals like CMGGA does. We get an insider's view of the bureaucracy while bringing a fresh outsider's perspective that's been instrumental in program success. From on-ground grievance redressal to district and state level review meetings, we've been able to

participate and contribute in everything. Working with every district officer has been a privilege. The mutual respect and empathy for each other's challenges and the shared goal of public service has been especially remarkable.

This journey has been truly transformative. As someone who never even visited Haryana, I now feel completely at home. In the treasure chest of all the learnings I've gained here, the most significant one to me is that change takes time, and it's nowhere as simple as it appears. There's a dedicated team of officers both at the district and at the state behind every initiative reaching people. This program has instilled patience and unwavering determination in me. At the end of the day, we all have to push through challenges, no matter how daunting, because I believe the will to try eventually leads to positive results.



HIMANSHU GUPTA

CMGGA 2018, Mahendragarh

The CMGGA program has been an invaluable experience, empowering me with the skills and insights to drive scalable change and excellence within both central and state government frameworks across India. Through this platform, I've had the privilege to elevate India's developmental narrative to esteemed international agencies like UNDP and UN Women, catalysing impactful initiatives for the nation's progress.

The program has not only enriched my professional journey but also contributed significantly to my personal development. It has honed my leadership abilities, enhanced my strategic thinking, and fostered a deeper understanding of governance challenges and opportunities. The exposure to diverse perspectives and experiences has broadened my horizons, empowering me to navigate complex issues with confidence and empathy.



ANUSHKA MISHRA

CMGGA 2021, Hisar

Reflecting on my time in Hisar district during the CMGGA program, I find myself overwhelmed with gratitude and emotion. It was more than just a fellowship, it was a profound immersion into the heart of human experience and societal change. Working alongside SHG Workers, I witnessed firsthand the resilience and determination of individuals striving to better their families and communities. From spearheading initiatives to combat drug addiction to standing shoulder to shoulder with district officials in the district's battle against COVID, each day brought new challenges, but all of it felt like a step towards a brighter tomorrow.

Amidst the victories, there were also moments of doubt and struggle. I had never visited the heartland-Haryana before, but there I was, living alone- a young, outsider woman. Moreover, navigating the complexities of governance and social

development, I discovered a strength within myself that I never knew existed. The CMGGA program became more than just a professional endeavour; it became a journey of personal growth and self-discovery. It taught me the importance of empathy, resilience, and unwavering determination in the face of adversity.

Now that the program is culminating, I understand what Lao-Tse meant when he said that a leader is best when people barely know that he exists. When his work is done his aim is fulfilled everyone will say that we did it by ourselves. The CMGGA program achieved this in spirit. We came, we served, we left.

I will forever be grateful to the CMGGA cohort for giving me colleagues who became companions for life, and to Hon'ble CM sir for giving me the opportunity to make a difference in this extraordinary land.



HIYA BANERJEE

CMGGA 2023, Gurugram

The CMGGA program allowed me to experience a plethora of skill sets which have been essential for making career driven decisions. I have also had the opportunity to assist some

brilliant stakeholders and I truly think that this has been an opportunity of a lifetime.



SUVIDHA JANI

CMGGA 2018, Karnal

CMGGA is the best thing that has happened to me. I am still in touch with my support systems from Yamunanagar and Karnal. Each day was a new learning and each conversation was an

eye opener. I wish I can travel back in time and relive all the memories again. Extremely grateful to have met my Mentor Ujjwal Relan during CMGGA.

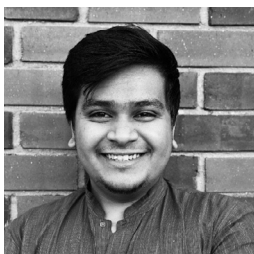


ROOP KUNWAR SINGH

CMGGA 2020, Charkhi Dadri

CMGGA is both a window into the functioning of the Government and a very apt medium to contribute for young professionals. The field and forum approach is, in my opinion, the highlight of the program. You are essentially working on the field, tackling all the hassle and complexities that come with policy implementation, but are then coming together with your peers at the bi monthly forums to step back, reflect and analyse the

whole system and your role in the same. It sort of gives you the best of both professional and academic worlds. The icing on the cake is the cohort. You have 24 other brilliant and equally committed minds around you to learn from and thought partner with. I must also mention that being a part of this program made me a more informed citizen.



UTSAV SHAH

CMGGA 2020, Ambala

I feel every development/impact sector professional must have a strong field experience, which gives them a reality check, helps them understand what's possible (& not) and how do we build interventions which are implementable and impact driven. CMGGA gave me that thorough insight and exposure, with a

forever 'sky is the limit' vision. Building trust amongst clients and alignment with stakeholders is an art, and the fellowship has played a critical role in nurturing this skill amongst the associates. The one year just went by, but the memories will stay forever!



ROOPALA SAXENA

CMGGA 2020, Faridabad

My experience as a CMGGA has been an immersive journey into governance, providing a comprehensive view from both macro and micro perspectives.

Amidst the unprecedented challenges of the pandemic during my tenure, serving on the frontlines has been a defining moment, honing my ability to navigate ambiguity and drive large-scale reform. Positioned in Faridabad, a district teeming with diversity, I had the privilege to delve into flagship schemes spanning education, public health, and gender equality, fostering a steep learning curve.

Guided by mentors from both bureaucratic circles and the program team, coupled with my own drive and commitment, I tackled intricate issues like solid waste management and urban governance in Haryana's most populous district, ensuring sustainable outcomes. Needless to say, the CMGGA experience has served as an invaluable launchpad for my career in governance and state capacity building, equipping me with the skills and insights needed to make a lasting impact. Governance 101!



KUNAL CHAUHAN

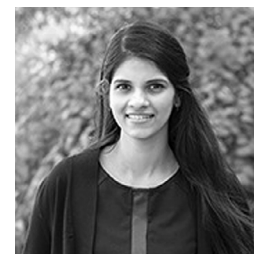
CMGGA 2021, Kaithal & Sirsa

The CMGGA program stands out for its innovative approach, seamlessly blending bottom-up feedback mechanisms and ideation sessions with top-tier stakeholders in the state's government and bureaucracy. Being part of this initiative as an associate has been an unparalleled opportunity to take ownership and drive tangible, meaningful change at the grassroots level.

One of the most profound lessons I've learned is the ability to witness firsthand the impact of our efforts and leverage that

experience to devise strategic solutions for addressing social challenges. My interactions with the people of Haryana have left an indelible impression on me. It's not just a program for them; it's a mutual journey of growth and empowerment.

I'll always cherish the sense of awe I felt during those encounters, and they continue to inspire me as I navigate through the complexities of problem-solving in the social sector.



LOHITA TURLAPATI

CMGGA 2019, Rohtak

The CMGGA Program has left an indelible mark on me, a tapestry of invaluable lessons and experiences. It offered a deep dive into cross-departmental coordination, upward management, and the art of building meaningful interpersonal relationships. Supporting welfare-oriented projects and amplifying voices often marginalised, even within the government system,

has profoundly shaped my perspective. These experiences, alongside the cherished memories and camaraderie shared with peers, the program management team, and Dr. Gupta, serve as a perpetual wellspring of inspiration in both my personal and professional life.

1 MEET THE ASSOCIATES

In the dynamic realm of governance, the CMGGA program stands as a beacon nurturing emerging leaders across diverse cohorts. Spanning 7 glorious cohorts, this program cultivates a community of associates dedicated to

exploring and transforming the landscape of governance. Meet our eclectic fellows in this section.



2016 - 2017



Ankit Jain -
CMGGA Jind



Anul Jain
CMGGA Faridabad



Chirag Garg
CMGGA Fatehabad



Deepa Agarwal
CMGGA Ambala



Dr Anita Phaswal
CMGGA Jhajjhar



Gaurav Dhankar
CMGGA Bhiwani



Gaurav Kumar
CMGGA Palwal



Manisha Bhatotia
CMGGA Hisar



Mohit Soni
CMGGA Nuh



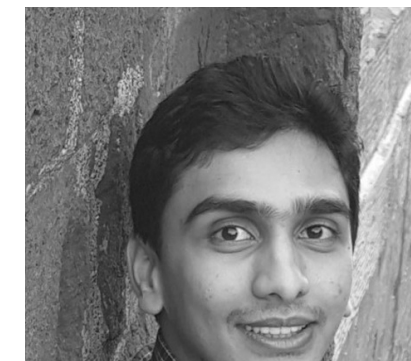
Namrata Mehta
CMGGA Panchkula



Palak Rawal
CMGGA Rohtak



Pranav vijayvergiya
CMGGA Sonapat



Pratik Harish
CMGGA Kaithal



Priyanjali Mitra
CMGGA Panipat



Sam Dasuru
CMGGA Mahendragarh



Sanyukta Sharma
CMGGA Kurukshetra



Shikha Rana
CMGGA Karnal



Surekha Yadav
CMGGA Gurugram



Vineet Bhalla
CMGGA Rewari



Vrashali Khandelwal
CMGGA Sirsa

2017 - 2018



Aadav SS
CMGGA Rohtak



Abhinav Vats
CMGGA Palwal



Akshita Jain
CMGGA Panipat



Anju Arya
CMGGA Fatehabad



Archana Gupta
CMGGA Ambala



Arunima Chandra
CMGGA Gurugram



Ashish Vikram
CMGGA Mahendragarh



Bhaskar Rochak
CMGGA Sonipat



Gunjan Gahlot
CMGGA Gurugram



Harshali Dalal
CMGGA Hisar



Karn Ailawadhi
CMGGA Yamunanagar



Khush Vachhrajani
CMGGA Faridabad



Kritika Choudhary
CMGGA Panchkula



Manish Jaiswal
CMGGA Bhiwani



Mohit Soni
CMGGA Nuh



Mridul Dhar
CMGGA rewari



Nilanjana Sen
CMGGA Kurukshetra



Nishita Banerjee
CMGGA Jhajjar



Pramod Raturi
CMGGA Charkhi Dadri



Priyanka Sinha
CMGGA Sirsa



Robin Keshaw
CMGGA Kaithal



Shailiza Mayal
CMGGA Karnal



Shubhi Kesarwani
CMGGA Jind

2018 - 2019



Anjali Sharma
CMGGA Jind



Bipin Bihari Dubey
CMGGA Charkhi Dadri



Chandrani Roy
Cmgga Kaithal



Deepshikha Chhetri
Panipat CMGGA



Himanshu Gupta
CMGGA Mahendragarh



Himansu Pandey
CMGGA Bhiwani



Juhi Nijhawan
CMGGA Ambala



Kuvam Mehta
CMGGA Sonipat



Md Zishan Khan
CMGGA Palwal



Mohit Kumar
CMGGA Panchkula



Mohit Soni
CMGGA Nuh



Nikhit Agrawal
CMGGA Kurukshetra



Poorvi-Chaudhary
CMGGA Sirsa



Pranjal Begwani
CMGGA Rohtak



Priyanka Kandola
cmgga Fatehabad



Radhika Singhal
CMGGA Hisar



Sakshi Srivastava
CMGGA Karnal



Saroj
CMGGA Panchkula



Shubham Bansal
CMGGA Yamunanagar



Sindhuja Guda
CMGGA Karnal



Sumit Chaudhary
CMGGA Rewari



Suvidha Jani
CMGGA
Yamunanagar



Tanya Sharma
CMGGA Jhajjar



Utkarsha Authey
CMGGA Faridabad



Vaibhav Limaye
CMGGA Gurugram

2019 - 2020



Akshay Joshi
CMGGA Charkhi Dadri



Alina Masoodi
CMGGA Hisar



Anahitha Sagar
CMGGA Sirsa



Apurva Shelke
CMGGA Karnal



Atul Sehgal
CMGGA Faridabad



Chahat Sanghvi
CMGGA Gurugram



Devyanshi Dubey
CMGGA Sonipat



Hari Nilesh
CMGGA Bhiwani



Karandeep Sharma
CMGGA Kurukshetra



Lohita Turlapati
CMGGA Rohtak



Maimoona Sahar
CMGGA Palwal



Meghana Kaladi
CMGGA Jhajjar



Monica Hemrajani
CMGGA Fatehabad



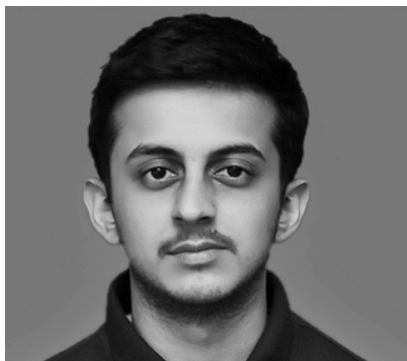
Naini Chauhan
CMGGA Panchkula



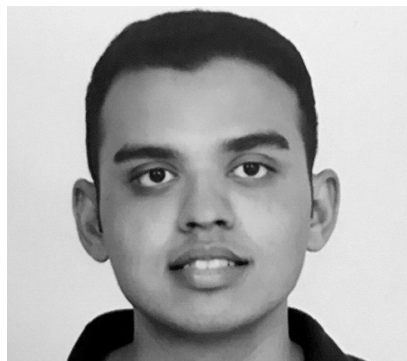
Naman Jain
CMGGA Yamunanagar



Prachi Vashishta
CMGGA Jind



Praneet Jaswani
CMGGA Nuh



Pulin Singh
CMGGA Kaithal



Raghav Mahajan
CMGGA Mahendragarh



Ruchbah Rai
CMGGA Ambala



Saumya Gupta
CMGGA Rewari



Sparsh Maheshwari
CMGGA Hisar



Sunaina Mathur
CMGGA Panipat



Swati Rajmohan
CMGGA Gurugram

2020 - 2021



Aakanksha Sangwan
CMGGA Yamunanagar



Aashima Thakkar
CMGGA Kurukshetra



Ambalika Khanna
CMGGA Panipat



Amrutha Datla
CMGGA Karnal



Archit Watts
CMGGA Palwal



Ayush Singhal
CMGGA Bhiwani



Deep Suresh Thakkar
CMGGA Hisar



Dhanshri Jadhav
CMGGA Nuh



Dr Mridula Sood
CMGGA Rewari



Jyoti Yadav
CMGGA Fatehabad



Kanika Kochhar
CMGGA Gurugram



Kaustubh Varat
CMGGA Mahendargarh



Nayonika Basu
CMGGA Gurugram



Pankhuri Gupta
CMGGA Kaithal



Pragun Aggarwal
CMGGA Sonipat



Roop Kunwar Singh
CMGGA Charkhi Dadri



Roopala Saxena
CMGGA Faridabad



Shalet Jose
CMGGA Rohtak



Soumya Pancholi
CMGGA Hisar



Suhita Dugar
CMGGA Jind



Sukanya
Janardhanan
CMGGA Sirsa



Supriya Sinha
CMGGA Jhajjar



Twinkle Malhan
CMGGA Panchkula



Utsav Shah
CMGGA Ambala



Varun Shreedhar
CMGGA Rohtak

2021 - 2022



Aman Walia
CMGGA Rewari



Anushka Mishra
CMGGA Hisar



Aravind Nair
CMGGA Gurugram



Arvind Kumar
CMGGA Palwal



Avinash Mitra
CMGGA Kurukshetra



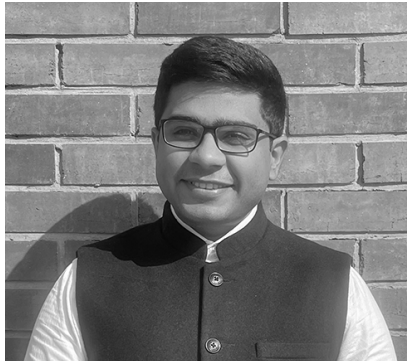
Dinesh Mallah
CMGGA Charkhi Dadri



Gaurav Sirohi
CMGGA Bhivani



Jyoti Shukla
CMGGA Sonipat



Karan Kapoor
CMGGA Faridabad



Kausthub Irukulla
CMGGA Hisar



Kritish Kumar
CMGGA Mahendragarh



Kunal Chauhan
CMGGA Kaithal



Parag Jaswal
CMGGA Panipat



Raju Ram
CMGGA Nuh



Rittesh Koul
CMGGA Fatehabad



Romil Hotwani
CGMMA Sirsa



Saket Subh
CMGGA Jind



Sarath Ninan Mathew
CMGGA Ambala



Shristi Sharma
CMGGA Panchkula



Shubham Chaturvedi
CMGGA Rohtak



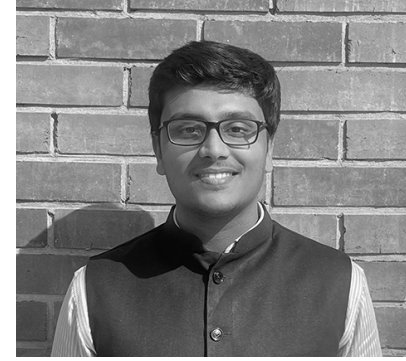
Sukhda Verma
CMGGA Gurugram



Tanya Jain
CMGGA Jhajjar



Tavleen Singh
CMGGA Karnal



Vipul Falor
CMGGA Yamunanagar



Aakash Sharma
CMGGA Yamunanagar



Aashish Jain
CMGGA Faridabad



Aashray Singhal
CMGGA Palwal



Amrita Sen
CMGGA Rohtak



Anjani Rajesh
CMGGA Charkhi Dadri



Anukruti Sharma
CMGGA Rewari



Anukul Tripathi
CMGGA Panchkula



Ashish Singh
CMGGA Ambala



Avantika Thareja
CMGGA Panipat



Chetna Chaturvedi
CMGGA Jhajjar



Diwakar Kumar
CMGGA Mahendragarh



Hiya Banerjee
CMGGA Gurugram



Jatin
CMGGA Sonipat



Jinson George Chacko
CMGGA Karnal



Madhurya Tarafder
CMGGA Jind



Manisha Malik
CMGGA Hisar



Nandan Londhe
CMGGA Kurukshetra



Rohan Kumar
CMGGA Bhiwani



Shruti Sharma
CMGGA Kaithal



Shubham Bhargava
CMGGA Sirsa



Surbhi Sahu
CMGGA Fatehabad

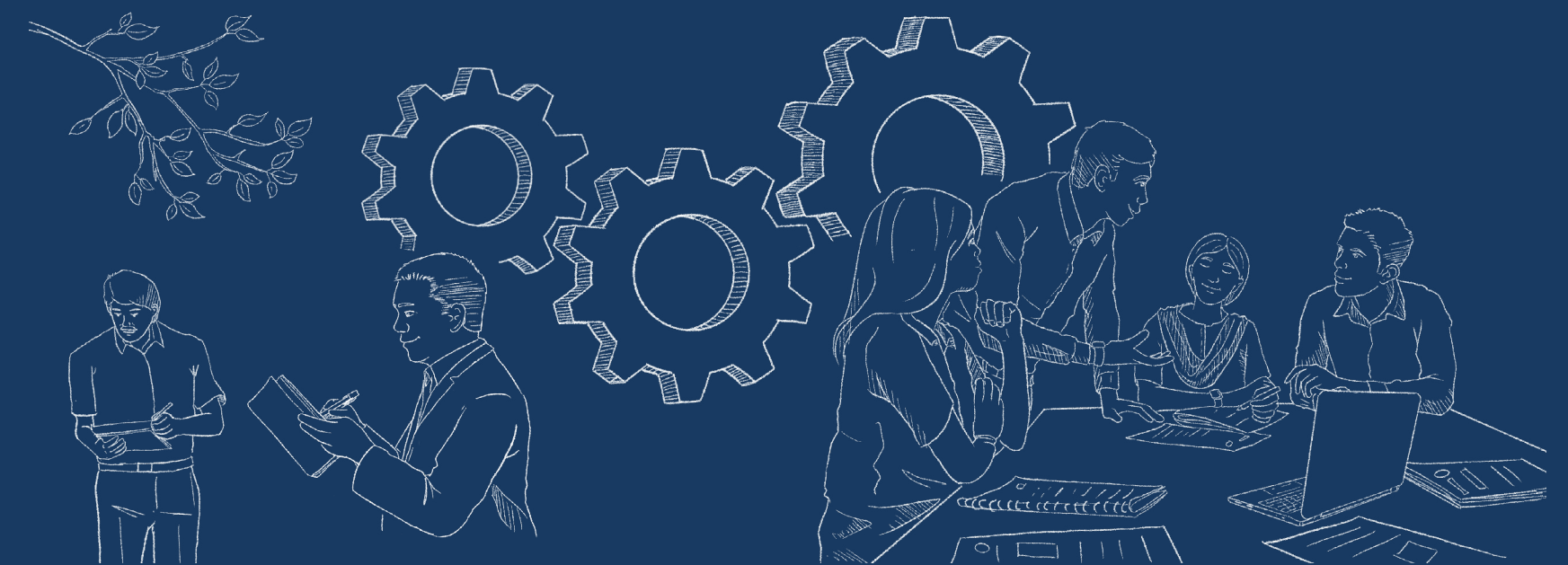


Vaibhav Choudhary
CMGGA Nuh

MEET THE PROGRAM TEAM

As we reflect on the journey of the CMGGA program over the past 8 years, we are compelled to extend our deepest gratitude to the dedicated individuals who have tirelessly supported and shaped its success behind the scenes. From forging critical liaisons with government stakeholders to ensuring the continuous training and wellbeing of our associates, our program team/s across the past 8 years has been the cornerstone of our achievements. Their

unwavering commitment and expertise have not only ensured the smooth implementation of our initiatives but have also been instrumental in navigating the complexities of governance reform. This section of our coffee table book serves as a heartfelt thank you to each member of the team so far, whose passion and perseverance have propelled our vision of effective governance forward.



CURRENT TEAM



Aditya Chopra
(Project Lead)



Chandni Wadhwani
(Project Head)



Apurva Shelke
(Dy Manager)



Chirantan Khastgir
(Dy Manager)



Nikhil Srivastava
(Manager)



Shashwat Shah
(Manager)



Swati Rajmohan
(Dy Manager)



Nawaz Ahmed Khan
(Dy Manager)



Sagar Jain
(Dy Manager)

PREVIOUS TEAM

Jitendra Khanna
Shivani Saxena
Abhinav Agarwal
Ankit Jain
Nawal Agrawal
Avantika Thakur
Ajay Singh Rathore
Ankit Kumar
Itika Gupta
Ujjwal Relan
Geetika Ahuja
Neha Kumari
Manasa Acharya
Helen Creighton
Jitendra Khanna
Harshali Dalal

Vivek Gangarapu
Vibhor Relhan
Vaibhav Limaye
Meghana Kaladi
Lokesh
Shivansh Shrivastava
Rahul Jain
Jayesh Bhave
Vaibhav Limaye
Monica Hemrajani
Lakshay Gupta
Sanjana
Priya Agarwal
Akshay Joshi
Aakanksha Sangwan
Nikhil Nadiger

Pavan Ananth
Deepika Agarwal
Hardik Rathore
Amit Kumar
Pratik Harish
Apula
Namrata
Ekta Meena
Shubhi Kesarwani
Reetika Kharbanda
Charu Khowala
Manan Bindal

OUR SUPPORTERS

Welcome to the section of our coffee table book dedicated to celebrating our donor partners that make the CMGGA program possible. Over the past 8 years, the unwavering support from esteemed funders such as Reliance Foundation, Cisco, Pernod Ricard India Foundation, Hero Motocorp, Yokohama India Pvt Ltd. and others has been instrumental in the success of our initiative.

Their generous contributions have not only empowered the youth but have also catalysed significant improvements in governance, resulting in tangible impacts on the lives of

citizens across Haryana. Through their visionary support, our program has been able to realise its goals and vision, making a meaningful difference in our communities.

We extend our heartfelt thanks to all our donors who have believed in our program and shared our commitment to creating a better future through youth empowerment and enhanced governance. Your support has been pivotal in driving positive change and fostering a brighter tomorrow for all.



SHRI GAGANDEEP SINGH SETHI

Director, Pernod Ricard India Foundation
SVP, Integrated Operations, Pernod Ricard India



“Pernod Ricard India is proud to be associated with the CMGGA Programme and its mission to improve governance in Haryana. The collaborative efforts between the Haryana Government and Ashoka University have led to significant advancements in service delivery and citizen engagement. The programme is significant for us and is aligned to our vision of ‘Transforming Communities and Accelerating Local Development’ while leaving no one behind.”

SHRI HARISH KRISHNAN

Managing Director and Chief Policy Officer,
Cisco India & SAARC



“Supporting the CMGGA Program is an example of Cisco’s commitment to partner with the Government of Haryana in the quest of good governance. The program strategically places associates across all 22 districts, aiding in the streamlined delivery of priority government schemes. We are honored and proud of this opportunity to contribute to this impactful program, which has and will continue to significantly enhance service delivery and positively impact the lives of citizens across the state.”



14 SPECIAL THANKS

A big thank you to our many supporters, partners and champions who have been instrumental in making the CMGGA program a resounding success. Your unwavering dedication, commitment and generosity have enabled us to empower young minds and create positive change in our community



THANK
YOU

Dear Supporters, Government Stakeholders, Facilitators, Alumni, Colleagues Friends and Family,

As we come to the final pages of this book, I extend my heartfelt gratitude to all those who have played pivotal roles in making the CMGGA program what it is today. Like a complex puzzle, this program has been pieced together by countless individuals, each contributing a unique piece that has shaped the final picture.

To our government stakeholders, your expertise, guidance, and partnership have been invaluable. We are deeply thankful to Sh. Manohar Lal Khattar, the Union Minister, Housing & Urban Affairs and the former Hon'ble CM, Haryana, Dr. Rakesh Gupta, Additional Secretary to the President of India and the former Additional Principal Secretary to the Chief Minister, Haryana, Dr. Amit Agarwal, the Additional Principal Secretary to the CM, Haryana, and countless other officials for their support and cooperation throughout this journey. Your commitment to nurturing young leaders and fostering an environment of good governance has been instrumental in shaping the future of our communities.

To our mentors and experts, whose wisdom and guidance have been invaluable on this journey, your insights have shaped not just the program but also the futures of those involved. To our forum facilitators, civil society partners and community contributors, your commitment and synergy have yielded a platform that continues to serve as a springboard for innovation and community participation.

To the alumni of our program, you have shown what can be achieved when passion and purpose come together in pursuit of a common goal. From improving service delivery to fostering transparency and accountability, your contributions have not only made a difference till date but will continue to shape the trajectory of governance in Haryana for years to come.

A big thank you to the Ashoka University leadership, the centres, departments and staff for their engagement with and investment in the CMGGA program. By providing support, technical expertise, learning opportunities and access to resources to our associates, you have enabled an environment of care where ideas flourish and lifelong bonds are formed.

To all our donor partners and supporters, whose unwavering belief has fueled our journey, and to our colleagues at Samagra, including each member of the program team, thank you for being the pillars of this initiative.

To our friends and family, whose encouragement and understanding have sustained us through every challenge and triumph, your belief in us has been our greatest strength. To our service providers and partners, whose professionalism and collaboration have ensured smooth operations and exceptional outcomes, we are grateful for your expertise and support.

A special mention goes to our behind-the-scenes heroes, the community members, support staff, friends and colleagues for the love and support you have provided to us along the way. Your kindness and warmth have truly made deployment

districts feel like second homes for our alumni. From the chai walas who greeted them each morning with a smile and a comforting cup of chai, to the drivers who ensured their safe travels around town, and to the local friends who shared their culture and stories with the associates– your contributions have not gone unnoticed.

Together, you have all contributed to the mosaic that is the CMGGA program. Your collective efforts have created something truly remarkable, impacting lives and shaping futures. This book stands as a testament to your support, dedication and achievements.

Thank you for being part of our journey.

Warm regards,

Chandni Wadhwani
Project Head, CMGGA



